



Warranty Authorization Form

Date: 3/11/2026

General Information

Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494

Ph. 715-325-5170
mail@greenwayrv.com

Pre-Auth #: 931371 Unit: 573TE2011T3445166
Series: Imagine Model: IM16MLA-2026
Notes: JH 2/25 430010 DO NOT CHANGE THE SIZE OF THE FUSE & Denied.
Status: Approved with Modifications

Dealer Information

1127 Greenway RV Sales & Service
715-325-5170
mail@greenwayrv.com

Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494

Requestor: iclaim services
Return Fax #: (715) 325-5577
Email: greenway@dealer-advisors.com

Operation Line 1

Flat Rate Code: 330005 Fittings (Elbows, T's, Connections) - *Fault Code:* Improper Installation/Build Tighten/Secure

Serial #: *Model #:* *Notes:*

Problem: Leak at kitchen drain.

Time Requested: .2

Cause: The pipe connections had a bit of debris in the connection areas from manufacturer.

Time Allowed: .2

Remedy: Removed the pipe beneath sink, cleaned all three connection areas then reassembled and put back together onto sink and drainpipe. Poured antifreeze down the drain numerous times and did a flood test in sink, no more leaking.

Sublet Repairs: 0.00

Status: Approved

Operation Line 2

Flat Rate Code: 430010 Power Center - R&R 12V Fuse *Fault Code:* No Problem Identified

Serial #: *Model #:* *Notes:*

Problem: Slide out is not working, only hear a click at board when pushing button.

Time Requested: .5

Cause: The manufacturer used too small of a fuse. I ran the slide out at the very end, the 15 amp fuse popped.

Time Allowed: 0

Remedy: I replaced the fuse with a resettable one, ran the slide in and at the very end the fuse clicked. There is no visible damage to any of the wiring and the fact that the fuse only pops when the motors are maxed out suggests too small of a fuse. Replaced the fuse with a 20 amp, ran the slide in and out and it didn't pop again. *There is no other fuse replacement code.

Sublet Repairs: 0.00

Status: Denied

Denial Code:

Operation Line 3

Flat Rate Code: 590044 Roof Vents - R&R FanBlade

Fault Code: Improper Installation/Build

Serial #:

Model #:

Notes:

Problem: When I turned on exhaust fan above the stove top, it made a horrendous clanking noise then just very loud.

Time Requested: 1.3

Cause: Removed the silver filter and a chunk of one of the fan blades fell out, broken fan blade and the blade damaged the filter also.

Time Allowed: .3

Sublet Repairs: 0.00

Remedy: Replace fan and filter. *only code is for a fanblade. Requesting to replace full fan and silver filter.

Status: Approved with Modifications