



Alix Mongiat <alix@dealer-advisors.com>

Pre-Auth # 931371

John Hamilton <jhamilton@granddesignrv.com>
To: Alix Mongiat <alix@dealer-advisors.com>

Wed, Feb 25, 2026 at 9:32 AM

Good Morning,

We need the tech to do some troubleshooting and find the root cause of the issue.

Thank you,

John Hamilton
Dealer Relations
Grand Design RV

Phone: 888-825-2820



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From: Alix Mongiat <alix@dealer-advisors.com>
Sent: Wednesday, February 25, 2026 9:17 AM
To: John Hamilton <jhamilton@granddesignrv.com>; Warranty <warranty@granddesignrv.com>
Subject: [EXTERNAL] Pre-Auth # 931371

Good morning John,

We see that you have denied 430010. The dealership is asking for guidance on how you want them to repair the issue. If they install the same size fuse again, it will blow again and there will continue to be this issue.

Thank you for your assistance.

--

Alix Mongiat

Warranty Administrator

iClaims Services

www.iclaimsservices.com

906.201.2399

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