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**Re: [EXT] A/C NOT COOLING Approval & Order Acknowledgement [ thread::XH\_bx280ffK6NW6Pxm7frAY:: ]**

1 message

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**Ben Hoffman** <bhoffman@americanrvcenter.com>  
To: Warranty Inbox <recreationalliving-warranty@geappliances.com>  
Cc: Ashlee Olsen <ashlee@dealer-advisors.com>

Wed, Apr 15, 2026 at 8:30 AM

Thank you

BEN HOFFMAN  
WARRANTY/SERVICE  
AMERICAN RV CENTER  
600 EAST BASELINE RD  
EVANSVILLE, IN 47725  
PH. 812-867-5200 EXT 263  
FAX. 812-868-1012  
EMAIL. BHOFFMAN@AMERICANRVCENTER.COM

**\*\*Our phone system does not activate until 9 A.M. Central \*\***

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**From:** Warranty Inbox <recreationalliving-warranty@geappliances.com>  
**Sent:** Friday, April 10, 2026 1:02 PM  
**To:** Ben Hoffman <bhoffman@americanrvcenter.com>  
**Subject:** [EXT] A/C NOT COOLING Approval & Order Acknowledgement [ thread::XH\_bx280ffK6NW6Pxm7frAY:: ]



**GE APPLIANCES**  
*a Haier company*



GE Appliances, Recreational Living has approved the following:

- 3 hours for labor.
- GE RVAC Deluxe Plus 15 -White (GRCS15XAHW)
- GE Main Control for Single Zone Standard 3 Wire (RGREC3A)RGREC3A
- GE Thermostat, Black (RGRWT2B)RGRWT2B

Replacement parts will be shipped to:  
American RV Center  
Attn: PX028913 - Yeida  
600 East Baseline Road  
Evansville, IN  
47725  
(800) 365-9220

ERP Order #: 26.06005

Once shipped, tracking information for the shipment will be provided to bhoffman@americanrvcenter.com.

\*\*\*\*Please note for complete replacements a picture of the serial tag removed from the defective unit is required. VCB will not be paid until a removed tag picture is received.

Case #: 00254900  
Claim: PX028913

Dealer: Basden's American RV  
RV Make: FOREST RIVER  
VIN: 5ZT2CATB3PX028913  
Date of Purchase: 5/21/2024

Product: ARC15AACW - NLA  
Product Description: GE RV Air Conditioner 15 - White  
Serial Number: VT104964R

Thank you,  
Eve Barnes  
Warranty Department

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www.geappliancesrecreationalliving.com | 1-800-772-7262

**SALES | WARRANTY | ORDERS**

**Business Hours:** Monday - Friday 7AM - 4PM (EST)

**Our mailing address is:**

GE Appliances, Recreational Living  
2810 Bridger Ct.  
Elkhart, IN 46514

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**2 attachments**



**RO 79519.pdf**  
712K



**REMOVED DATA TAG.pdf**  
44K