



600 E. Baseline Rd.
Evansville, IN 47725

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812.867.5200
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W/O: 79434
Promised Date:
26 APR 26

CUSTOMER WORK ORDER

WO #: 79434 (Appointment Date: 01 APR 2026 - Time: 10:30am)

Customer: 7226 - GOURLEY, BOBBY L. - Stock #: 11456

812-618-6656

Tag:

Author: BJW

Location: 0409 BJ TO CLOSE

Stock Desc: 2025 TT COACHMEN

CATALINA 283RKSLE

Chassis #: 5ZT2CATB8SX032741

Serial #: 5ZT2CATB8SX032741

Mileage:

Licence:

Invoice #:

Date In: 01 APR 26

Promised: 30 APR 26

Date Sched:

Completed: 09 APR 26

Warr. Date: 04 OCT 24

Job #1 - Internal

COMPLAINT: CUSTOMER ADVISES THAT NEITHER LOCK ON THE ENTRY IS WORKING. CUSTOMER CAN NOT LOCK THE DEADBOLT FROM INSIDE OR OUTSIDE AND THE HANDLE LOCK WILL NOT LOCK FROM THE OUTSIDE.

THIS GOT WORSE AS CUSTOMER'S TRIP WENT ON. WRITER STAPLED DOOR PARTS TO WORK ORDER. CUSTOMER HAS ROUTE 66. BH WILL NEED TO GET AUTHORIZATION ONCE WE DETERMINE WHAT IS NEEDED.

CAUSE: The internals of the LOCK were dismantled before arrival.

CORRECTION: I assembled the lock assembly. I tested the LOCK assembly. The dead boat is locking with no issues. Unable to duplicate problem.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE AIR CONDITIONER IS NOT FUNCTIONING. THIS STARTED ON CUSTOMER'S TRIP TO FLORIDA THIS WINTER. CUSTOMER HAD A REPAIRMAN LOOK AT IT. REPAIRMAN FOUND IT TO BE THE FREEZE SWITCH AND ADVISED CUSTOMER THAT HE WENT AROUND THE FREEZE SWITCH. CUSTOMER ADVISES THAT THE AIR CONDITIONER FUNCTIONED FOR A COUPLE OF DAYS, BUT THEN IT QUIT AGAIN. IF REPLACEMENT AIR CONDITIONER IS NEEDED,



Customer #: 7226
GOURLEY, BOBBY L.



CUSTOMER IS CURIOUS IF A/C IS COVERED
UNDER 2 YEAR WARRANTY. WRITER ATTACHED
TECH'S NOTES FROM FLORIDA TO WORK ORDER

CAUSE: Air conditioner compressor is locked up

CORRECTION: I removed the air filter and lowered the control board for inspection. I found that the mobile tech had cut the free switch wires and remove the free switch completely. The thermostat is giving an f2 code. I unplugged the air conditioner from the control board. Plug the air conditioner test box. The fan will run fine. As soon as the compressor was kicked on, the ant draw exceeded 50 amps and then dropped to 48.8 amp. The wiring began to get hot. I shut the system down immediately. The compressor is locked up. The air conditioner will need to be replaced. I left the air conditioner unplugged to prevent the air conditioner from trying to run.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	292.50
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	97.50
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	195.00

Other Services Code	Description	Qty	Price	Total
PARTS	T-STAT MARK UP	1.00	12.40	12.40
PARTS	CONTROL BOARD MARK-UP	1.00	20.40	20.40
PARTS	HEAT PUMP MARK-UP	1.00	299.20	299.20
EDF	ENVIROMENTAL DISPOSAL FEES	1.00	100.00	100.00
Subtotal for Job #2:				1,017.00

Job #3 - External

COMPLAINT: WE WORKED ON THE FLOORING IN FRONT OF THE TV ON WO#78473. THE FLOOR IS STARTING TO PEEL UP IN THE SAME SPOT.

CORRECTION: RESECURED FLOORING DOWN

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Subtotal for Job #3:			0.00

Job #4 - Internal

COMPLAINT: THE STORAGE UNDER THE DINING SEAT (MOST TOWARD THE REAR OF TRAILER) DOES NOT LATCH PROPERLY.
CUSTOMER HAS ROUTE 66. BH WILL NEED TO GET AUTHORIZATION ONCE WE DETIRMINE WHAT IS NEEDED.

CAUSE: The screws on the compartment door hinge have been pulled out of the wood.

CORRECTION: I removed the four screws that hold the hinges. I installed screws that were slightly larger. The new screws are holding the door in place. The door opens and closes as it should now.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Subtotal for Job #4:			0.00

W/O: 79434
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Parts Total: 0.00
Labour Total: 585.00
Sublet Total: 0.00
Extras Total: 432.00
WORK ORDER TOTAL: 1,017.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 09 Apr 2026

Customer Work
Order

W/O: 79434
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