

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 79434
MANUFACTURER'S CLAIM #:

Manufacturer: 51956 - MIDWEST SALES AND SERVICE INC
Customer: 7226 - BOBBY L. GOURLEY
Address: 1335 SCHILLINGER RD EVANSVILLE, IN

47725

Phone: 812-618-6656

Stock Number: 11456 - 2025 CATALINA 283RKSLE 5ZT2CATB8SX032741

VIN: 5ZT2CATB8SX032741 HIN:

SER#: 5ZT2CATB8SX032741

Mileage: 0

Work Order Comp: 09 APR 26

Auth. No:

Dealer #:

Warr. Date: 04 OCT 24

Work Order Date: 01 APR 26

Inv #: 428519

WO # Job # Description JOB INFORMATION

79434 2 CUSTOMER ADVISES THAT THE AIR CONDITIONER IS NOT FUNCTIONING.
THIS STARTED ON CUSTOMER'S TRIP TO FLORIDA THIS WINTER.
CUSTOMER HAD A REPAIRMAN LOOK AT IT. REPAIRMAN FOUND IT TO BE
THE FREEZE SWITCH AND ADVISED CUSTOMER THAT HE WENT AROUND THE
FREEZE SWITCH. CUSTOMER ADVISES THAT THE AIR CONDITIONER
FUNCTIONED FOR A COUPLE OF DAYS, BUT THEN IT QUIT AGAIN. IF
REPLACEMENT AIR CONDITIONER IS NEEDED, CUSTOMER IS CURIOUS IF
A/C IS COVERED UNDER 2 YEAR WARRANTY. WRITER ATTACHED TECH'S
NOTES FROM FLORIDA TO WORK ORDER
Air conditioner compressor is locked up
I removed the air filter and lowered the control board for
inspection. I found that the mobile tech had cut the free switch
wires and remove the free switch completely. The thermostat is
giving an f2 code. I unplugged the air conditioner from the
control board. Plug the air conditioner test box. The fan will
run fine. As soon as the compressor was kicked on, the ant draw
exceeded 50 amps and then dropped to 48.8 amp. The wiring began
to get hot. I shut the system down immediately. The compressor is
locked up. The air conditioner will need to be replaced. I left
the air conditioner unplugged to prevent the air conditioner from
trying to run.

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	2	MISC LABOUR CODE (EXTERNAL)		1.50	195.00	292.50

Claim : 79434

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*****
Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
*****
Z990      2    MISC LABOUR CODE (EXTERNAL)      0.50    195.00    97.50
Z990      2    MISC LABOUR CODE (EXTERNAL)      1.00    195.00    195.00

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*****
Excode    Job#  Description      EXTRAS      Qty      Price      Total
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PARTS     2    T-STAT MARK UP      1.00     12.40     12.40
PARTS     2    CONTROL BOARD MARK-UP      1.00     20.40     20.40
PARTS     2    HEAT PUMP MARK-UP      1.00    299.20    299.20
EDF       2    ENVIROMENTAL DISPOSAL FEES      1.00    100.00    100.00

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Parts Total:      0.00
Labour Total:     585.00
Sublet Total:      0.00
Extras Total:     432.00

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>>>> Claim Total: 1,017.00

Customer Signature: _____

Date: _____