



Furnace Performance Check-List for Warranty Coverage

Once Completed – Email to techservice@dometic.com or fax to **(574) 389-3975**

*** Incomplete or inaccurate information will delay processing. ***

*** Replacement parts/product will be sent at no charge unless prior approval has taken place. ***

Dealer Name: _____ Dealer Account # _____
Dealer Phone: _____ Dealer Fax: _____
Dealer Contact: _____ Dealer PO # / Ref # _____
Dealer Email: _____

Customer Date of Purchase – or – Stock Unit: 7-8-24
Customer Name: Kastle William

RV Manufacturer: Forest River Freelander Year of Coach: 2024
Complete RV VIN: 1FDXE4FN9RDD11728

Furnace Model # 35426
Furnace Serial # 30289106

Nature of Complaint: The furnace fan runs but doesn't ignite then has one flash on control board
Part Required for Repair: sail switch
Thermostat Type: Black LCD

Diagnostic / Testing Information

Gas Pressure at Furnace with at least 50% of Gas Appliances Running: <u>Water Heater / stove</u>	
DC Voltage Supplied to unit: <u>13.67</u>	AC Voltage if applicable: <u>122</u>
Sail Switch: <u>When on no power on other post</u>	Volts: <u>13.06</u>
Limit Switch: <u>When on no power on other post Both post</u>	Volts: <u>13.06</u> 1.165
Fan Motor:	Volts: <u>12.8</u> Amps: <u>8.3</u>
Electrode:	
Gas Valve:	Volts: <u>1.2</u> Ohms: <u>20.3</u>
Circuit Breaker Switch: <u>Has 13.0 volts on both sides when on</u>	
Ducting (Photos may be required – see furnace specific IOM for specifications):	
Circuit Board: <u>Shows one flash</u>	
Thermostat: <u>Black square</u>	
Other:	

NOTE: This form is used for authorization only. This is NOT used for labor reimbursement.

For labor reimbursement, please submit a warranty service report to

claimpayments@dometic.com