



Air Conditioner Performance Check-List for Warranty Coverage

Once Completed – Email to techservice@dometic.com or fax to **(574) 389-3975**

*** Incomplete or inaccurate information will delay processing. ***

*** Replacement parts/product will be sent at no charge unless prior approval has taken place. ***

Dealer Name: Borden RV Center Dealer Account # 1011821
Dealer Phone: 812 867 5200 Dealer Fax: _____
Dealer Contact: Ben Hoffman Dealer PO # / Ref # 78792
Dealer Email: B.Hoffman@AmercanRVcenter.com

Customer Date of Purchase – or – Stock Unit: _____

Customer Name: Kastle William

RV Manufacturer: Forest River Freelanders Year of Coach: 2024

Compete RV VIN: 1FDXE4FN9RDD11728

Dometic AC Model / Mfg. # B59530E701C0EMX

Dometic AC Serial # 24197965

Nature of Complaint: OVERHEAD AC unit in Bedroom isht working

Diagnostic / Testing Information

Is there is a visible leak within the AC unit? NO

Describe location of leak: _____

***** If a leak is identified, no additional testing is required. *****

Compressor running? NO Amp draw from blue compressor wire: 0

Ambient roof temperature during testing: 67 AC volts: 122

***** After running the AC unit for at least 15 minutes above 65 deg F *****

Return / Intake Air Temp: 55 Discharge / Output Air Temp: 55

***** If the problem lies with the fan motor please provide *****

Fan Motor Amp Draw: 2.72 Fan Motor AC Voltage: 122

***** If the problem lies within the control board or thermostat *****

Control Board / Box Part # _____ Thermostat Part # 20802726

- Or - Describe the Thermostat (Number of Buttons, ect.) Ceiling Control

NOTE: This form is used for authorization only. This is NOT used for labor reimbursement.

For labor reimbursement please submit a warranty service report to

claimpayments@dometic.com