



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64836
Promised Date: 31 JUL 21

CUSTOMER WORK ORDER

WO #: 64836 (Appointment Date: 30 JUL 2021 - Time: 09:00am)

Customer: 48042 - JENNINGS, SUSAN

G. - (812) 568-2940

Tag:

Author: BJW

Location: 0721 CLOSE W/O

Stock #: 10402

Stock Desc: 2020 TT COACHMEN APEX
293RLDS

Chassis #: 5ZT2CXUBXLS037245

Serial #: 5ZT2CXUBXLS037245

Mileage:

Licence:

Invoice #:

Date In: 26 JUL 21

Promised: 31 JUL 21

Date Sched:

Completed: 31 JUL 21

Warr. Date: 16 NOV 19

Job #1 - Warranty

COMPLAINT: CUSTOMER HAD AIR SET TO 70 DEGREES. UNIT RUNS ALL THE TIME. CUSTOMER SHOWED PICS OF OUTSIDE TEMP OF 82 AND INSIDE TEMP OF 90. A/C IS NOT COOLING THE UNIT. SEE HISTORY FOR PRIOR A/C CONCERNS.

CORRECTION: CHECKED A/C UNIT TESTED AND FILLED OUT PAPER WORK A/C IS BAD. TOOK OFF OLD AC AND INSTALLED NEW ONE AND PUT BACK TOGETHER RAN AC AND 54 DEGREES COLD AIR.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	56.40
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	181.20
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	62.40

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 300.00

Comments

STATIA @ DOMETIC CREATED SERVICE EVENT# 10128458
NEED DATA TAG REMOVED AND SENT BACK WITH A COPY OF THE RO
DOMETIC IS REPLACING THE A/C LABOR 2.5 AUTHORIZED

Parts Total:	0.00
Labour Total:	300.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	300.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 04 Aug 2021

Customer Signature : _____

Customer #: 48042
JENNINGS, SUSAN G.



WARRANTY AUTHORIZATION

Service event 10128458

Date 07/28/2021

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Service provider:
AMERICAN RV CENTER
(SHIP TO)

Retail Customer:
susan.jennings

Customer number: 10118021
Work order reference: 64836
Sales order: 100493645
Return order:

Serial number	Model on label	Sold as	Search name
94197889	B57915 711C0		

Description: Scrap in Field

Note: Scrape data tag(s) off unit - apply to a blank piece of paper and email along with your repair order to claimpayments@dometic.com.
Photos are accepted. The photos must show the tag(s) removed from the unit. Keep a copy of the data tag(s) for your records.

Customer complaint NOT COOLING
Component/part 9105304463
Component group COMPLETE AC
Service provider failure description NOT COOLING
Resolution COMPLETE PRODUCT REP

Authorized

Labor 2.50

WEBSITE: 0
EMAIL: 0
PHONE: 0