



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 75578
Promised Date:
29 NOV 24

CUSTOMER WORK ORDER

WO #: 75578 (Appointment Date: 29 NOV 2024 - Time: 11:00am)

Customer: 41001 - GARRISON, TRACY -
(812) 449-1135

Tag:

Author: BJW

Location: 1202 BH TO CLOSE

Stock #: 11388

Stock Desc: (11388) 2024 COACHMEN

CATALINA SUMMIT SERIES 231MKS

Chassis #: 5ZT2CAMBXRU043217

Serial #: 5ZT2CAMBXRU043217

Mileage:

Licence:

Invoice #:

Date In: 29 NOV 24

Promised: 30 NOV 24

Date Sched:

Completed: 05 DEC 24

Warr. Date: 24 AUG 24

Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT NONE OF THE AWNING/EXTERIOR LIGHTS WILL COME ON. CUSTOMER ADVISES THAT HE WAS CHANGING THE COLOR WITH THE REMOTE. AFTER A WHILE, SEVERAL COLORS STARTING FLASHING ON THE LIGHTS AND THEN THEY WENT OFF AND HAVE NOT CAME BACK ON SINCE. THE REMOTE FOR THE LIGHTS IS IN THE CUBBY HOLE NEAR THE RADIO.

CAUSE: LOOSE WIRES

CORRECTION: I HAD TO TAKE THE COVER BOARDS OUT OF THE INSIDE OF THE UPPER CABINETS TO FIND THE CONTROL BOARD. I FOUND THAT THE WIRING GOING TO THE CONTROL BOARD HAD COME LOOSE. I REMOVED THE WIRING FROM THE CONTROL BOARD AND REINSTALLED IT. TESTED THE LIGHTS AND NOW THEY ARE WORKING AS THEY SHOULD. I PUT ALL OF THE COVER BOARDS BACK TOGETHER.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	170.00

Subtotal for Job #1: 170.00

Job #2 - Warranty

COMPLAINT: RUG IN BATHROOM IS WET IN FRONT OF SHOWER. CUSTOMER WAS AWAY FROM THE UNIT FOR A FEW DAYS. THERE WAS WATER IN THE FRESH TANK, BUT THE PUMP WAS OFF. WHEN CUSTOMER GOT BACK TO UNIT, THE RUG IN FRONT OF THE SHOWER AND THE BATHROOM FLOOR WAS SOAKED WITH WATER. CUSTOMER ADVISED THAT THE OVERHEAD VENT WAS NOT OPENED.

CAUSE: FOUND A GAP AT THE BOTTOM CORNER OF THE WATER HEATER

CORRECTION: I FOUND THAT I COULD FOLLOW THE WATER TRAIL FROM UNDER THE SHOWER TO THE WATER HEATER. I WAS ABLE TO SEE OUTSIDE LIGHT FROM THE BACK SIDE OF THE WATER HEATER. I CHECKED THE OUTSIDE OF THE WATER HEATER AND FOUND A GAP AT THE BOTTOM CORNER. I WAS ABLE TO FOLLOW THE WATER TRAIL INSIDE THE OUTER WATER HEATER DOOR AREA AND IT ALL WENT TO THE GAP IN THE MOUNTING FLANGE. I SEALED UP THE GAP AND PRESSURE TESTED THE UNIT. NO WATER LEAKS FROM THE WATER SYSTEM.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	68.00



Customer #: 41001
GARRISON, TRACY

Subtotal for Job #2: 68.00

Job #WINTER - Internal

COMPLAINT: WE ARE TO WINTERIZE THIS UNIT IF IT IS TO SET OUTSIDE.
WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CORRECTION: WINTERIZED UNIT AND DRAINED TANKS. USED 2 GAL OF ANTIFREEZE.

Labor				
Code	Description		Mechanic	Total
Z990	WINTERIZE UNIT		GAH	N/C
Parts				
Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C
Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #WINTER:				0.00

Parts Total: 0.00
Labour Total: 238.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 238.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 05 Dec 2024

W/O: 75578
Promised Date: 30 NOV 24

Customer #: 41001
GARRISON, TRACY

