

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2140033
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAMBXRU043217
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT231MKS-8
TRACY M M GARRISON		DEALER RO #	75578
7733 YANKEETOWN RD		CLAIM START DATE	12/04/2024
Newburgh, IN 47630		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	09/07/2024	WARRANTY EXPIRATION DATE	09/07/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	40-106-24-11-001253	Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-12-04 09:04:51 :: CUSTOMER ADVISES THAT NONE OF THE AWNING/EXTERIOR LIGHTS WILL COME ON. CUSTOMER ADVISES THAT HE WAS CHANGING THE COLOR WITH THE REMOTE. AFTER A WHILE, SEVERAL COLORS STARTING FLASHING ON THE LIGHTS AND THEN THEY WENT OFF AND HAVE NOT CAME BACK ON SINCE. THE REMOTE FOR THE LIGHTS IS IN THE CUBBY HOLE NEAR THE RADIO. LOOSE WIRES I HAD TO TAKE THE COVER BOARDS OUT OF THE INSIDE OF THE UPPER CABINETS TO FIND THE CONTROL BOARD. I FOUND THAT THE WIRING GOING TO THE CONTROL BOARD HAD COME LOOSE. I REMOVED THE WIRING FROM THE CONTROL BOARD AND REINSTALLED IT. TESTED THE LIGHTS AND NOW THEY ARE WORKING AS THEY SHOULD. I PUT ALL OF THE COVER BOARDS BACK TOGETHER.			
Model#		Dlr Sub Hrs	1.00	Sub Labor Amt \$170.00
Serial#		Appr Hrs	1.00	Appr Labor Amt \$170.00
	Notes			
	AUTHORIZED AS REQUESTED			

Labor

Line# 2	Operation Code	Operational Description		
	70-167-19-00-001999	Water Heater - Appliances/Water Heater (Suburban)/Reseal/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-12-04 09:06:24 :: RUG IN BATHROOM IS WET IN FRONT OF SHOWER. CUSTOMER WAS AWAY FROM THE UNIT FOR A FEW DAYS. THERE WAS WATER IN THE FRESH TANK, BUT THE PUMP WAS OFF. WHEN CUSTOMER GOT BACK TO UNIT, THE RUG IN FRONT OF THE SHOWER AND THE BATHROOM FLOOR WAS SOAKED WITH WATER. CUSTOMER ADVISED THAT THE OVERHEAD VENT WAS NOT OPENED. FOUND A GAP AT THE BOTTOM CORNER OF THE WATER HEATER I FOUND THAT I COULD FOLLOW THE WATER TRAIL FROM UNDER THE SHOWER TO THE WATER HEATER. I WAS ABLE TO SEE OUTSIDE LIGHT FROM THE BACK SIDE OF THE WATER HEATER. I CHECKED THE OUTSIDE OF THE WATER HEATER AND FOUND A GAP AT THE BOTTOM CORNER. I WAS ABLE TO FOLLOW THE WATER TRAIL INSIDE THE OUTER WATER HEATER DOOR AREA AND IT ALL WENT TO THE GAP IN THE MOUNTING FLANGE. I SEALED UP THE GAP AND PRESSURE TESTED THE UNIT. NO WATER LEAKS FROM THE WATER SYSTEM.			
Model#		Dlr Sub Hrs	1.00	Sub Labor Amt \$170.00
Serial#		Appr Hrs	0.40	Appr Labor Amt \$68.00
	Notes			
	EXCESSIVE AMOUNT REQUESTED. CHANGED TO 2X FLAT RATE			
	THE REQUESTED REPAIR CAN BE COMPLETED IN THE TIME ALLOTTED			

Submitted

Labor Amt

Parts & Freight

Total

\$340.00

\$0.00

\$340.00

Approved

Labor Amt

Parts & Freight

Total

\$238.00

\$0.00

\$238.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.