

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 75578
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 41001 - TRACY GARRISON
Address: 7733 YANKEETOWN RD
NEWBURGH, IN
47630
Phone: (812) 449-1135
Stock Number: 11388 - 2024 CATALINA SUMMIT SERIES 231MKS 5ZT2CAMBXRU043217
VIN: 5ZT2CAMBXRU043217 HIN: SER#: 5ZT2CAMBXRU043217
Mileage: 0 Work Order Comp: 05 DEC 24
Auth. No: Dealer #:
Warr. Date: 24 AUG 24 Work Order Date: 29 NOV 24 Inv #: 412523

WO #	Job #	Description	JOB INFORMATION

75578	1	CUSTOMER ADVISES THAT NONE OF THE AWNING/EXTERIOR LIGHTS WILL COME ON. CUSTOMER ADVISES THAT HE WAS CHANGING THE COLOR WITH THE REMOTE. AFTER A WHILE, SEVERAL COLORS STARTING FLASHING ON THE LIGHTS AND THEN THEY WENT OFF AND HAVE NOT CAME BACK ON SINCE. THE REMOTE FOR THE LIGHTS IS IN THE CUBBY HOLE NEAR THE RADIO. LOOSE WIRES I HAD TO TAKE THE COVER BOARDS OUT OF THE INSIDE OF THE UPPER CABINETS TO FIND THE CONTROL BOARD. I FOUND THAT THE WIRING GOING TO THE CONTROL BOARD HAD COME LOOSE. I REMOVED THE WIRING FROM THE CONTROL BOARD AND REINSTALLED IT. TESTED THE LIGHTS AND NOW THEY ARE WORKING AS THEY SHOULD. I PUT ALL OF THE COVER BOARDS BACK TOGETHER.	
75578	2	RUG IN BATHROOM IS WET IN FRONT OF SHOWER. CUSTOMER WAS AWAY FROM THE UNIT FOR A FEW DAYS. THERE WAS WATER IN THE FRESH TANK, BUT THE PUMP WAS OFF. WHEN CUSTOMER GOT BACK TO UNIT, THE RUG IN FRONT OF THE SHOWER AND THE BATHROOM FLOOR WAS SOAKED WITH WATER. CUSTOMER ADVISED THAT THE OVERHEAD VENT WAS NOT OPENED. FOUND A GAP AT THE BOTTOM CORNER OF THE WATER HEATER I FOUND THAT I COULD FOLLOW THE WATER TRAIL FROM UNDER THE SHOWER TO THE WATER HEATER. I WAS ABLE TO SEE OUTSIDE LIGHT FROM THE BACK SIDE OF THE WATER HEATER. I CHECKED THE OUTSIDE OF THE WATER HEATER AND FOUND A GAP AT THE BOTTOM CORNER. I WAS ABLE TO FOLLOW THE WATER TRAIL INSIDE THE OUTER WATER HEATER DOOR AREA AND IT ALL WENT TO THE GAP IN THE MOUNTING FLANGE. I SEALED UP THE GAP AND PRESSURE TESTED THE UNIT. NO WATER LEAKS FROM THE WATER	

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 SYSTEM.

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISC LABOUR CODE (EXTERNAL) 1.00 170.00 170.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.40 170.00 68.00

 Parts Total: 0.00
 Labour Total: 238.00
 Sublet Total: 0.00
 Extras Total: 0.00

 >>>> Claim Total: 238.00

Customer Signature: _____

Date: _____