



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 75571



Customer #: 54455  
EBLEN, MARY L.



## CUSTOMER WORK ORDER

WO #: 75571 (Appointment Date: 29 NOV 2024 - Time: 09:00am)

Customer: 54455 - EBLEN, MARY L. -  
270-577-3404

Tag:

Author: BJW

Location: 1205 CHECK PREAUTH

Stock #: 11287

Stock Desc: 2024 TT ALLIANCE RV

DELTA 262RB

Chassis #: 7M5TD2922RC302222

Serial #: 7M5TD2922RC302222

Mileage:

Licence:

Invoice #:

Date In: 29 NOV 24

Promised:

Date Sched:

Completed: 30 NOV 24

Warr. Date: 27 FEB 24

### Job #1 - Warranty

COMPLAINT: CUSTOMER WAS WINTERIZING TRAILER AND FOUND THAT HE PUT THE HOSE IN THE FIRST OUTDOOR QUICK CONNECT TO PULL ANTIFREEZE. THAT WORKED, BUT WHEN HE WENT TO THE NEXT ONE AND TURNED THE FAUCET BACK ON, WATER STARTED POURING OUT OF THE FIRST QUICK CONNECT. CUSTOMER HAS BEEN UNABLE TO FINISH WINTERIZATION.

CAUSE: spray port not stop running

CORRECTION: i first saw that the check valve intode of the spray port was not closing and had no spring i then removed d got with parts to get a new hose and a new spray port i then put new spray port into place and made sure to run antifreeze throught the new spray port

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | JG       | 34.00 |

### Parts

| Part # | Description                          | Qty  | Price | Total |
|--------|--------------------------------------|------|-------|-------|
| 24404  | Spray Port - O/S w/Metal MPT Connect | 1.00 | 11.99 | 11.99 |

**Subtotal for Job #1: 45.99**

### Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE QUICK CONNECT HOSE CAME APART WHEN CUSTOMER WENT TO HOOK IT TO THE TRAILER.

CAUSE: hose broken

CORRECTION: i removed hose from unit and tagged with spray port under warenty shelf

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | JG       | 34.00 |

### Parts

| Part # | Description                        | Qty  | Price | Total |
|--------|------------------------------------|------|-------|-------|
| 24405  | COIL HOSE 15' - SPRAY DOCK - BLACK | 1.00 | 11.99 | 11.99 |



Subtotal for Job #2: 45.99

W/O: 75571

Parts Total: 23.98  
Labour Total: 68.00  
Sublet Total: 0.00  
Extras Total: 0.00

**WORK ORDER TOTAL: 91.98**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 04 Dec 2024



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