

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2133050
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKB23RX162007
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	017 / 017A
OWNER INFORMATION		ITEM #	ACKT264DBH
MATTHEW CAMBELL		DEALER RO #	75471
205 DARAS DRIVE		CLAIM START DATE	11/25/2024
Carmi, IL 62821		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/16/2024	WARRANTY EXPIRATION DATE	04/16/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-66-24-00-000658	Entry Door - Exterior/Entry Doors/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-11-25 10:57:26 :: ENTRY STAIRS ON MAIN ENTRY RUB THE MOUNTING PLATE EVEN WHEN STEPS ARE ADJUSTED PROPERLY I FOUND THAT THE SHIPPING BLOCK WAS NEVER REMOVED FROM THE BOTTOM OF THE DOOR. I REMOVED THE BLOCK AND THE DOOR CLOSES AS IT SHOULD.			
Model#		Dlr Sub Hrs	0.20	Sub Labor Amt \$34.00
Serial#		Appr Hrs	0.20	Appr Labor Amt \$34.00
Notes				

Labor

Line# 2	Operation Code	Operational Description		
	10-695-01-00-004519	Stabilizer Jack, per side/each - Frame & Chassis/Leveling System (Quick Drop, Lippert)/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-11-25 11:05:43 :: THE TWO STABILIZERS ON THE OFF DOOR WILL NOT STAY UP. THEY CAME OUT OF THE SLOT PULLED UNIT IN SHOP AND FOUND 2 LATCHES ARE NOT STAYING IN PLACE NEED TO REPLACE SOME PARTS			
Model#		Dlr Sub Hrs	0.75	Sub Labor Amt \$127.50
Serial#		Appr Hrs	2.00	Appr Labor Amt \$340.00

Notes

Sent the claim to the vendor for evaluation
ok thanks
Good afternoon,

I've updated the case with the following authorization;

"Authorizing replacement of 4 inner legs & catch pawl latches with 2 hours labor total to R&R."

Thank you,

Chris P.
Leveling / Slides Tech
P: 432-LIPPERT | f: 537.534.7161
E: customerservice@lci1.com
Lippert

Submitted	Labor Amt	\$161.50	Approved	Labor Amt	\$374.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$161.50		Total	\$374.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.