



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 75448



CUSTOMER WORK ORDER

WO #: 75448 (Appointment Date: 18 NOV 2024 - Time: 09:30am)

Customer: 52807 - HYATT, ROBERT -
812-204-1941

Tag:

Author: PH

Location: 1122 CHECK WORK

Stock #: 11178

Stock Desc: (11178) 2024 ALLIANCE RV

PARADIGM 395DS

Chassis #: 7M5FP4323RB203763

Serial #: 7M5FP4323RB203763

Mileage:

Licence:

Invoice #: 411972

Date In: 16 NOV 24

Promised:

Date Sched:

Completed: 21 NOV 24

Warr. Date: 22 OCT 24

Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: winterize

CORRECTION: winterized unit and everything on sheet, it had 2 bathroom toilets, showers, and sinks, did ice maker, it has water lines going to washer hook ups but no valves to hook on they are capped off. tell customer that rear bathroom is all on one tank and hand pull is in the back where it says black tank, it was full and i drained it. set camper outside for ice maker, let run overnight for ice maker, got pink ice, shut up camper and parked.

Labor

| Code | Description | Mechanic | Total |
|------|----------------|----------|-------|
| Z990 | WINTERIZE UNIT | DGH | N/C |
| Z990 | WINTERIZE UNIT | DGH | N/C |

Parts

| Part # | Description | Qty | Price | Total |
|--------|---------------------------|------|-------|-------|
| 24181 | -50 RV ANTI-FREEZE GALLON | 4.00 | N/C | N/C |

Other Services

| Code | Description | Qty | Price | Total |
|------|---------------|------|-------|-------|
| SS | SHOP SUPPLIES | 1.00 | N/C | N/C |

Subtotal for Job #WINTER: 0.00

Job #2 - External

COMPLAINT: CUSTOMER IS UNSURE HOW TO GET THE LIGHTS IN THE SLIDE OUTS ON THE OFF DOOR SIDE TO COME ON. CUSTOMER HAS NOT FOUND THE SWITCHES YET.

CAUSE: customer dont know how to turn on bedroom slide lights on.

CORRECTION: push the center of the lights ,they have buttons on them.

Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH | N/C |

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Subtotal for Job #2: 0.00

Job #3 - External

COMPLAINT: INSTALL WINEGARD GATEWAY FOR INTERNET. MATT QUOTED 1 HR.

CAUSE: install winegard for internet

CORRECTION: took off cover and pulled down wires and cable hook ups,installed plate on ceiling,drilled hole for switch,ran power wire to switch through ceiling and ran another power wire to plug,plugged everything in,mounted switch and gateway,turned on switch and no power,found power switch to gateway in basement with antenna power,all works now i have power to it.

Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH | N/C |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH | N/C |

Parts

| Part # | Description | Qty | Price | Total |
|---------|--------------------------------------|------|-------|-------|
| GW-1000 | WINEGARD GATEWAY 4G LTE + WIFI ROUTE | 1.00 | N/C | N/C |

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: CHECK SLIDING BATHROOM DOORS, FRONT ONE IS OPENING WHILE GOING DOWN THE ROAD AND THE TRACK IS LOOSE IS ON THE REAR ONE

CAUSE: check rear slide door to bathroom and front bathroom

CORRECTION: rear bathroom door was off of track,put door back on track,front bathroom slide door,moved strap back to put more tension on door.

Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH | 34.00 |

Subtotal for Job #4: 34.00

Job #5 - External

COMPLAINT: CUSTOMER WOULD LIKE TO KNOW HOW TO DUMP THE REAR BATH.

CAUSE: how to dump rear bath

CORRECTION: rear bathroom ,everything goes to black tank in rear. THE DUMP VALVE IS JUST TO THE RIGHT OF THE DRAIN

Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH | N/C |

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: CUSTOMER STATED THAT THE FRONT STORAGE COMPARTMENT ON THE DOOR SIDE LEAK A LITTLE WATER ON LAST TRIP

CAUSE: front storage compartment on door side has gotten water in it.

CORRECTION: took pictures and found seal has several tear spots in it,took off old seal and installed new seal.

Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH | 34.00 |

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Parts

| Part # | Description | Qty | Price | Total |
|--------|--------------------------------------|-------|-------|-------|
| 478967 | BAGGAGE DOOR SEAL - WEDGE RIBBED SEA | 10.00 | 2.99 | 29.90 |

Subtotal for Job #6: 63.90

Job #7 - Warranty

COMPLAINT: REAR SEWER CAP BROKE

CAUSE: rear sewer cap broken

CORRECTION: took pictures and installed new cap.

Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH | 17.00 |

Parts

| Part # | Description | Qty | Price | Total |
|---------|-----------------------------------|------|-------|-------|
| 11-0429 | 39463 SEWER CAP W/HOSE CONNECTION | 1.00 | 3.99 | 3.99 |

Subtotal for Job #7: 20.99

Parts Total: 33.89
 Labour Total: 85.00
 Sublet Total: 0.00
 Extras Total: 0.00

WORK ORDER TOTAL: 118.89

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 26 Nov 2024



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