



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 75440
Promised Date:
20 NOV 24



Customer #: 40410
GOODMAN, STANLEY



CUSTOMER WORK ORDER

WO #: 75440 (Appointment Date: 15 NOV 2024 - Time: 03:00pm)

Customer: 40410 - GOODMAN,
STANLEY -

Tag:

Author: BJW

Location: 1205 BH TO CLOSE

Stock #: 11447

Stock Desc: (11447) 2025 ALLIANCE RV
VALOR 31A10

Chassis #: 7M5FV3521SA009760

Serial #: 7M5FV3521SA009760

Mileage:

Licence:

Invoice #:

Date In: 15 NOV 24

Promised: 30 NOV 24

Date Sched:

Completed: 30 NOV 24

Warr. Date: 08 OCT 24

Job #1 - Warranty

COMPLAINT: FURANCE NOT WORK WORKING AT ALL FAN DOES BLOW

NOTE: UNIT HAS BEEN WINTERIZED PER CUSTOMER.

CAUSE: Furnace control board

CORRECTION: Turned on the lp tank then went to the thermostat and set it to heat. Furnace kicked on and the fan was the only thing that functions. Unscrewed the exterior furnace cover. Unplugged the circuit board from the furnace then tested the circuit board. The valve circuit would open then close immediately. Went to parts department to get a new circuit board but have to wait till December 2 for a replacement.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	42.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	85.00

Parts

Part #	Description	Qty	Price	Total
41-0052	521099 SUBURBAN FURNACE BOARD	1.00	77.99	77.99

Subtotal for Job #1: 205.49

Job #2 - Warranty

COMPLAINT: THE DEADBOLT LOCK ON THE REAR DOOR IS STUCK. CANNOT TURN WITH KEY OR INSIDE LEVER.

CAUSE: Key cylinder broken

CORRECTION: Tried to open the deadbolt on the rear door but wouldn't open with the key or the red lever. Unscrewed the interior part of the door handle then used pliers to move the deadbolt. Removed the rest of the door handle. Inspected the door handle found that the key cylinder was broken and wouldn't move without trying to break the key. Went to the parts department and got a new door handle, mounted the door handle and tested. Took pictures of the broken handle. Put the broken door handle in warranty department.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	51.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
08200	LOCK ASSEMBLY-BLACK	1.00	34.99	34.99



Subtotal for Job #2: 85.99

Job #3 - Warranty

COMPLAINT: THE LIPPERT LEVEL SCREEN LOOKS PUSHED IN ON THE LEFT SIDE.

CAUSE: Display screen wasn't secure properly

CORRECTION: Hooked and pullout the display screen. Display wasn't secured to it's mount. Clipped and pushed display back in place.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	17.00

Subtotal for Job #3: 17.00

Job #4 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT WATER APPEARED TO BE GETTING BELOW THE SHOWER MAYBE BETWEEN THE WALL AND THE SHOWER BASE. POSSIBLY NEEDS CAULKED AT THE SEAM.

CAUSE: Water splashing against the shower wall panel and over the shower pan

CORRECTION: Dewinterize the camper on another job line. Turned the shower faucet on and watched for where the water was going. Found water splashing towards the back shower away from the shower sprayer, were the wall has a small gap to the shower pan. Filled the gap with silicone then ran the shower again. Did notice with the shower running water was splashing from the shower wall to the cabinet that sits next to it.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	51.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Subtotal for Job #4: 51.00

Job #WINTER - Internal

WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

Labor Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	SAR	N/C
Z990	WINTERIZE UNIT	SAR	N/C

Parts Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

W/O: 75440
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Parts Total:	112.98
Labour Total:	246.50
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	359.48

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 05 Dec 2024



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