

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 75440
MANUFACTURER'S CLAIM #:

Manufacturer: 52215 - ALLIANCE RV, LLC
Customer: 40410 - STANLEY GOODMAN
Address: 60 S 500 E JASPER, IN

47546

Phone:

Stock Number: 11447 - 2025 VALOR 31A10 7M5FV3521SA009760

VIN: 7M5FV3521SA009760 HIN: SER#: 7M5FV3521SA009760

Mileage: 0 Work Order Comp: 30 NOV 24

Auth. No: Dealer #:

Warr. Date: 08 OCT 24 Work Order Date: 15 NOV 24 Inv #: 412500

WO # Job # Description JOB INFORMATION

75440 2 THE DEADBOLT LOCK ON THE REAR DOOR IS STUCK. CANNOT TURN WITH KEY
OR INSIDE LEVER.
Key cylinder broken
Tried to open the deadbolt on the rear door but wouldn't open
with the key or the red lever. Unscrewed the interior part of the
door handle then used pliers to move the deadbolt. Removed the
rest of the door handle. Inspected the door handle found that the
key cylinder was broken and wouldn't move without trying to break
the key. Went to the parts department and got a new door handle,
mounted the door handle and tested. Took pictures of the broken
handle. Put he broken door handle in warranty department.
75440 1 FURANCE NOT WORK WORKING AT ALL FAN DOES BLOW NOTE: UNIT HAS BEEN
WINTERIZED PER CUSTOMER.
Furnace control board
Turned on the lp tank then went to the thermostat and set it to
heat. Furnace kicked on and the fan was the only thing that
functions. Unscrewed the exterior furnace cover. Unplugged the
circuit board from the furnace then tested the circuit board. The
valve circuit would open then close immediately. Went to parts
department to get a new circuit board but have to wait till
December 2 fora replacement.
75440 3 THE LIPPERT LEVEL SCREEN LOOKS PUSHED IN ON THE LEFT SIDE.
Display screen wasn't secure properly
Hooked and pullout the display screen. Display wasn't secured to

75440 4 CUSTOMER ADVISES THAT WATER APPEARED TO BE GETTING BELOW THE SHOWER MAYBE BETWEEN THE WALL AND THE SHOWER BASE. POSSIBLY NEEDS CAULKED AT THE SEAM.

Water splashing against the shower wall panel and over the shower pan

Dewinterize the camper on another job line. Turned the shower faucet on and watched for where the water was going. Found water splashing towards the back shower away from the shower sprayer, were the wall has a small gap to the shower pan. Filled the gap with silicone then ran the shower again. Did notice with the shower running water was splashing from the shower wall to the cabinet that sits next to it.

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total	*****	

Z990	2	MISC LABOUR CODE (EXTERNAL)		0.30	170.00	51.00		
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	170.00	0.00		
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.25	170.00	42.50		
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.50	170.00	85.00		
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.10	170.00	17.00		
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	170.00	0.00		
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	170.00	0.00		
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.30	170.00	51.00		
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	170.00	0.00		

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>>>>> Claim Total:      359.48
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Date: