

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2154513
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CANB8SN300860
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	300 / 300
		ITEM #	CAT243RBSLE-300
		DEALER RO #	75412
		CLAIM START DATE	12/19/2024
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 10-7-02-00-000141	Operational Description Entry Step - Frame & Chassis/Manual Entry Step/Adjust/No Tread Code		
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-12-19 09:09:23 :: ENTRY DOOR NEEDS ADJUSTED ENTRY DOOR NEEDS ADJUSTED Entry door steps are not install back far enough to allow entry door to close and latch. Folded steps up and removed mounting screws. Used spacer and relocated steps away from entry door to allow door to close and latch. Remounted steps with original mounting screws. Checked door closing with steps out and folded up in travel position. Door closes ok in both positions.			
Model#	Dlr Sub Hrs	0.35	Sub Labor Amt	\$59.50
Serial#	Appr Hrs	0.35	Appr Labor Amt	\$59.50
	Notes			

Labor

Line# 2	Operation Code 30-100-01-00-001053	Operational Description Closet Clothes Rod - Interior/Cabinetry/Replace/No Tread Code		
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-12-19 09:10:23 :: THE CURB SIDE FRONT CLOSET ROD IS TOO SHORT THE CURBSIDE FRONT CLOSET ROD IS TOO SHORT 12/17/2024: Received replacement closet rod. Need to cut off to fit closet width. Cut new closet rod to fit.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00
	Notes			

Labor

Line# 3	Operation Code 60-138-24-00-001535	Operational Description Drainage Lines - Plumbing/Drainage System/Repair/No Tread Code		
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-12-19 09:15:34 :: THE SHOWER DRAIN LEAKS I discovered that the shower drain was leaking due to a faulty gasket. After replacing the gasket, the leak persisted. Upon further inspection, I found that the drain pipe is too short, causing water to leak from the shower drain. To resolve this issue, we will need to lift the shower, fix the drain pipe, and extend it to prevent any further leaks.			
Model#	Dlr Sub Hrs	5.00	Sub Labor Amt	\$850.00
Serial#	Appr Hrs	5.00	Appr Labor Amt	\$850.00
	Notes EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILAR REPAIRS THE REQUESTED REPAIR CAN BE COMPLETED IN THE TIME ALLOTTED Per robert			

Submitted	Labor Amt	\$943.50
	Parts & Freight	\$0.00
	Total	\$943.50

Approved	Labor Amt	\$943.50
	Parts & Freight	\$0.00
	Total	\$943.50

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	