

e-Authorization

12/20/20
09:54:59

3- Authorization number PA03786801	Reference no: 75407	Status: Approved	Approved by papca	Approved date 12/20/2024
Trucking Name	Address	VIN	Retail sold on	

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDTCGR21PV501653	2/16/2023
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Item	Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	7144042B	23-440 Cougar 33	0.00	1.20	1.20		1	1.20	Complaint:23-440 Cougar 33RLL Egress Window Recall Cause:PULLED UNIT INTO SHOP/REMOVED BLIND AND VALANCE.BLIND BROKE DURING REMOVAL. B.H. APPROVED ORDERING A NEW BLIND. REMOVED MOUNTING SCREWS AND WINDOW. APPLIED BUTOL TAPE TO NEW WINDOW. HAD ANOTHER TECH HELP WITH INSTALL. WINDOW WAS INSTALLED CROOKED. REMOVED WINDOW. RE APPLIED BUTOL TAPE. INSTALLED WINDOW. WINDOW IS STILL NOR LINING UP. REMOVED WINDOW. HAD TECH HELP POSITION WINDOW. WINDOW IS SLIGHTLY SMALLER THAN ORIGINAL. HAD TECH HELP POSITION TRIMMING SO IT WOULD FIR SQAURE AROUND THE WINDOW AND CUT OUT. SECURED WINDOW. TRIMMED EXCESS BUTOL TAPE. SEALED TOP WITH SILICONE. CLEANED AREA INSIDE. CLEANED UP TOOLS. PARKED IN BAY OVERNIGHT TO DRY. WAITING ON BLIND. 11/27/24 Correction:install window per recall KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual. KRV- approve to replace blind as goodwill gesture part only

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1.20

For paper claims only, use one pre-authorization number per warranty claim for

to complete a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the