

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 75407
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 16492 - PHILLIP E. HARMS
Address: 1028 W. 5TH. ST. MT CARMEL, IL

62863

Phone: 618-302-1900

Stock Number: 11145 - 2023 COUGAR HALF-TON 33RLI 4YDTCGR21PV501653

VIN: 4YDTCGR21PV501653 HIN: SER#: 4YDTCGR21PV501653

Mileage: 0 Work Order Comp: 19 DEC 24

Auth. No: Dealer #: 1194

Warr. Date: 17 FEB 23 Work Order Date: 12 NOV 24 Inv #: 412846

WO # Job # Description JOB INFORMATION

75407 1 23-440 Cougar 33RLI Egress Window Recall
PULLED UNIT INTO SHOP/ REMOVED BLIND AND VALANCE. BLIND BROKE
DURING REMOVAL. B.H. APPROVED ORDERING A NEW BLIND. REMOVED
MOUNTING SCREWS AND WINDOW. APPLIED BUTOL TAPE TO NEW WINDOW. HAD
ANOTHER TECH HELP WITH INSTALL. WINDOW WAS INSTALLED CROOKED.
REMOVED WINDOW. RE APPLIED BUTOL TAPE. INSTALLED WINDOW. WINDOW
IS STILL NOR LINING UP . REMOVED WINDOW. HAD TECH HELP POSITION
WINDOW. WINDOW IS SLIGHTLY SMALLER THAN ORIGINAL. HAD TECH HELP
POSITION TRIMRING SO IT WOULD FIR SQAURE AROUND THE WINDOW AND
CUT OUT. SECURED WINDOW. TRIMMED EXCESS BUTOL TAPE. SEALED TOP
WITH SILICONE. CLEANED AREA INSIDE, CLEANED UP TOOLS. PARKED IN
BAY OVERNIGHT TO DRY. WAITING ON BLIND.11/27/24
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75407 6 THE WINDOW BLIND OVE THE WINDOW ADDRESSED IN THE RECALL BROKE
WHEN TECH WAS LOOKING AT WINDOW.
replace broken blind
i got into unit and found all of the blind pieces and got the new
blind then mounted blind onto the mounting brackets then mounted
all of the rest of the decritive pieces around the sides then
made sure it was working properly

Part No Job# Description PARTS Qty Price Total

437572 1 Window - 72" x 35" - PS/TBAR - Gr 1.00 257.61 257.61

Claim : 75407

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Part No      Job#  Description          PARTS          Qty      Price      Total
*****
HNG5850      1    PUTTY TAPE - ROLL                2.00      6.16      12.32
RVDE469      1    E469 BLACK HD 1" x 100' INSERT TR  1.00     23.13     23.13
APP017-412406 1    CLEAR SIKASIL PLUS                1.00     18.60     18.60
658152       6    ROLLER SHADE                      1.00     95.24     95.24

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*****
Lab Code Job#  Description          LABOUR          Hrs      Rate      Total
*****
Z990      1    MISC LABOUR CODE (EXTERNAL)        0.00    170.00      0.00
Z990      1    MISC LABOUR CODE (EXTERNAL)        1.20    170.00    204.00

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*****
Excode Job#  Description          EXTRAS          Qty      Price      Total
*****
SS      1    SHOP SUPPLIES                    1.00     50.63     50.63
FRT     1    UPS FREIGHT - WINDOW              1.00    158.35    158.35
FRT     6    UPS-SHADE                        1.00     57.07     57.07

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Parts Total:      406.90
Labour Total:     204.00
Sublet Total:       0.00
Extras Total:     266.05
INDIANA STATE TAX:  10.66

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>>>> Claim Total: 887.61

Customer Signature: _____

Date: _____