

e-Authorization

Authorization number PA03773884 Reference no: 75386 Status: Approved Approved by angir Approved date 11/21/2024
Retailer Name VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDFCGL23RV501808 10/11/2024
600 E Baseline Rd
Evansville, IN 47725

Ju Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3300206A Blind - Venetian -	0.00	0.20	0.20		1	0.20	Complaint:BLIND NOT HOLDING ITS SELF UP IN THE BACK SLIDE OUT BY THE COUCH Cause:I FOUND THAT THE BLIND WAS NOT HOOKED INTO THE CLIP THAT HOLDS THE BLIND UP. I HOOKED THE BLIND IN AND IT SNAPPED INTO PLACE. I TESTED THE BLIND 4 TIMES AND IT IS HOLDING AND WORKING AS IT SHOULD. Correction:I FOUND THAT THE BLIND WAS NOT HOOKED INTO THE CLIP THAT HOLDS THE BLIND UP. I HOOKED THE BLIND IN AND IT SNAPPED INTO PLACE. I TESTED THE BLIND 4 TIMES AND IT IS HOLDING AND WORKING AS IT SHOULD.
2	3300514A Blind - Vertical - R	0.00	0.20	0.20		1	0.20	Complaint:WINDOW BLIND IN THE BEDROOM THAT DOES NOT CLIP Cause:I FOUND THAT THE WINDOW BLIND WAS WOUND UP TOO TIGHT. I TOOK THE BLIND DOWN AND RESET THE STOP POINT AND THE SPRING. IT IS NOW WORKING AS IT SHOULD. Correction:I FOUND THAT THE WINDOW BLIND WAS WOUND UP TOO TIGHT. I TOOK THE BLIND DOWN AND RESET THE STOP POINT AND THE SPRING. IT IS NOW WORKING AS IT SHOULD.
3	3102706A Dinette Table - R€	0.00	0.60	0.20		1	0.20	Complaint:THE LEVER ON THE DINING TABLE DOES NOT STAY LATCHED AND IT WILL FALL DOWN. Cause:I FOUND THAT THE PAINT ON THE LEVER HAD COME OFF AND THIS MADE THE LEVER LOOSE. I MOVED THE LEVER MOUNTS TO THE ENDS OF THE BAR TO KEEP IT IN PLACE. I ALSO TIGHTENED THE MOUNTS SO THAT THE LEVER WILL STAY UP LIKE IT SHOULD. Correction:I FOUND THAT THE PAINT ON THE LEVER HAD COME OFF AND THIS MADE THE LEVER LOOSE. I MOVED THE LEVER MOUNTS TO THE ENDS OF THE BAR TO KEEP IT IN PLACE. I ALSO TIGHTENED THE MOUNTS SO THAT THE

paper claims only use one pre-authorization number per warranty claim for
a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

e-Authorization

Job #	Root Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
4	5101931B Light, Clearance	0.00	0.90	0.20		1	0.20	LEVER WILL STAY UP LIKE IT SHOULD. KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual. Complaint: THERE IS A BUNCH OF MOISTURE IN THE LEFT SIDE TAILLAMP. Cause: I FOUND THAT THE LIGHT HAD GOT WATER IN IT. I COULD NOT OPEN THE LIGHT TO GET THE WATER OUT. I ORDERED A NEW TAIL LIGHT. I CHANGED THE LEFT REAR TAIL LIGHT AND TESTED IT. IT IS WORKING AS IT SHOULD. Correction: I FOUND THAT THE LIGHT HAD GOT WATER IN IT. I COULD NOT OPEN THE LIGHT TO GET THE WATER OUT. I ORDERED A NEW TAIL LIGHT. I CHANGED THE LEFT REAR TAIL LIGHT AND TESTED IT. IT IS WORKING AS IT SHOULD.
5	3103306B Drawer - Catch	0.00	0.20	0.10		1	0.10	KRV - Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item. (This is a Keystone RV internal notation only) Complaint: CUSTOMER ADVISES THAT THE TOP KITCHEN DRAWER OPENS UP AND WON'T STAY LATCHED. Cause: I FOUND THAT THE DRAWER HAD THE STRICKER MOUNTED UPSIDE DOWN. I FLIPPED THE STRICKER AND IT IS HOLDING THE DRAWER SHUT BETTER. Correction: I FOUND THAT THE DRAWER HAD THE STRICKER MOUNTED UPSIDE DOWN. I FLIPPED THE STRICKER AND IT IS HOLDING THE DRAWER SHUT BETTER.
								KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
3- Authorization number PA03773884								

For paper claims only, use one pre-authorization number per warranty claim for a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to the customer.