

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 75386
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 20296 - STEVEN DEUTSCH
Address: 17652 MIDDLE DELAWARE ROAD HENDERSON, KY

42420

Phone: 812-454-2007

Stock Number: 11272 - 2024 COUGAR HALF-TON 25RES 4YDFCGL23RV501808

VIN: 4YDFCGL23RV501808 HIN:

SER#: 4YDFCGL23RV501808

Mileage: 0

Work Order Comp: 22 NOV 24

Auth. No:

Dealer #: 1194

Warr. Date: 11 OCT 24

Work Order Date: 11 NOV 24

Inv #: 412059

WO # Job # Description JOB INFORMATION

75386 7 THERE IS A BUNCH OF MOISTURE IN THE LEFT SIDE TAILLAMP.
I FOUND THAT THE LIGHT HAD GOT WATER IN IT. I COULD NOT OPEN THE
LIGHT TO GET THE WATER OUT. I ORDERED A NEW TAIL LIGHT. I CHANGED
THE LEFT REAR TAIL LIGHT AND TESTED IT. IT IS WORKING AS IT
SHOULD.

75386 1 BLIND NOT HOLDING ITS SELF UP IN THE BACK SLIDE OUT BY THE COUCH
CUSTOMER HAS NOT WINTERIZED UNIT AND HE ADVISED THAT HE WILL DO
IT HIMSELF WHEN HE GETS IT BACK. CUSTOMER ADVISES HE WILL WATCH
THE WEATHER AND HE WILL CALL IF IT LOOKS LIKE IT IIS GOING TO GET
COLD ENOUGH TO FREEZE.
I FOUND THAT THE BLIND WAS NOT HOOKED INTO THE CLIP THAT HOLDS
THE BLIND UP. I HOOKED THE BLIND IN AND IT SNAPPED INTO PLACE. I
TESTED THE BLIND 4 TIMES AND IT IS HOLDING AND WORKING AS IT
SHOULD.

75386 2 WINDOW BLIND IN THE BEDROOM THAT DOES NOT CLIP
I FOUND THAT THE WINDOW BLIND WAS WOUND UP TOO TIGHT. I TOOK THE
BLIND DOWN AND RESET THE STOP POINT AND THE SPRING. IT IS NOW
WORKING AS IT SHOULD.

75386 3 THE LEVER ON THE DINING TABLE DOES NOT STAY LATCHED AND IT WILL
FALL DOWN.
I FOUND THAT THE PAINT ON THE LEVER HAD COME OFF AND THIS MADE
THE LEVER LOOSE. I MOVED THE LEVER MOUNTS TO THE ENDS OF THE BAR
TO KEEP IT IN PLACE. I ALSO TIGHTENED THE MOUNTS SO THAT THE

Claim : 75386

 WO # Job # Description JOB INFORMATION

 LEVER WILL STAY UP LIKE IT SHOULD.

75386 9 CUSTOMER ADVISES THAT THE TOP KITCHEN DRAWER OPENS UP AND WON'T
 STAY LATCHED.
 I FOUND THAT THE DRAWER HAD THE STRICKER MOUNTED UPSIDE DOWN. I
 FLIPPED THE STRICKER AND IT IS HOLDING THE DRAWER SHUT BETTER.

 Part No Job# Description PARTS Qty Price Total

 657118 7 Light - Tail - Stop/Turn/Back Up 1.00 19.69 19.69

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 7 MISC LABOUR CODE (EXTERNAL) 0.00 170.00 0.00
 Z990 7 MISC LABOUR CODE (EXTERNAL) 0.20 170.00 34.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 170.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.20 170.00 34.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.20 170.00 34.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.20 170.00 34.00
 Z990 9 MISC LABOUR CODE (EXTERNAL) 0.10 170.00 17.00

 Excode Job# Description EXTRAS Qty Price Total

 FRT 7 UPS-LIGHT 1.00 15.95 15.95
 SS 1 SHOP SUPPLIES 1.00 0.00 0.00

Parts Total: 19.69
 Labour Total: 153.00
 Sublet Total: 0.00
 Extras Total: 15.95

>>>> Claim Total: 188.64

Customer Signature: _____

Date: _____