

BASDEN RV CENTER, INC dba AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 75380  
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER  
Customer: 53950 - JEFFREY VANDIVER  
Address: 7544 GEORGIA LN NEWBURGH, IN

47630

Phone: 812-499-7756

Stock Number: 2024 FREEDOM EXPRESS 24RKS

VIN:

HIN:

SER#: 5ZT2FESB6RW028851

Mileage:

Work Order Comp: 15 JAN 25

Auth. No:

Dealer #:

Warr. Date:

Work Order Date: 09 NOV 24

Inv #: 413270

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WO # Job # Description JOB INFORMATION

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75380 4 CUSTOMER ADVISES THAT THERE IS A WRINKLE IN THE FLOORING FROM THE FIREPLACE TO THE WALL BY THE RECLINER..  
Linoleum has a crease  
Took pictures of the flooring. Used a heat gun to massage the flooring down but will not stay down. Want a fix for this wrinkle.

75380 8 CUSTOMER ADVISES THAT THE STABILIZER JACKS DO NOT CRANK ALL THE WAY UP.  
Jack are very difficult to turn  
Expanded the 4 stability jacks but when retracting the stability jacks they are difficult to close. When extending the stability jacks it is difficult. Used lubricant spray but didn't help.  
Extended the stability again and retracted but nothing changed as the stability jacks are still difficult to close.

75380 1 CUSTOMER ADVISES THAT THERE IS A LEAK AT THE RIGHT SIDE OF THE SHOWER IN THE FLOOR. CUSTOMER THINKS THAT IT MAY BE LEAKING UNDER THE SHOWER.  
Shower was not sealed proper  
Turned the shower on with the door closed to the corner. Sprayed water towards the right side of the shower where the customer said it leaked. While water was sprayed, water was coming from under the shower pan. There was a weep hole where the water was leaking thru. Filled the weep hole with silicone to stop the leak. After the silicone was dry checked again for a leak. No

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more leaks thru the area.

75380 2 CUSTOMER ADVISES THAT THE ENTRY DOOR IS WARPED. CUSTOMER HAS TO PULL DOOR VERY HARD TO GET IT TO CLOSE WHEN ATTEMPTING TO CLOSE IT FROM THE INSIDE.  
 Entry door is difficult to close.  
 Inspected the entry door as it closes and opens, checked the door from the inside and outside when it latches. When closing the entry door from the inside, the door had to be slammed excessively to get it to catch. Used a block of wood and placed between the door frame and the door then pushed on the door till the door shut as it should. Did check the door lock and latch plate for tight screws and alignment to each other.

75380 3 CUSTOMER ADVISES THAT THE CLOTHING ROD IN THE CLOSET FELL DOWN. Close hanger fell off the ceiling in the closet  
 Checked for the closet that had the missing close hanger. After searching the camper found the close hanger in the dinette seat behind pillows. Mounted the close hanger with more than 2 screws as the factory did.

75380 5 CUSTOMER ADVISES THAT THE SLIDE ROOM FLOOR COVERING IS NOT LAYING FLAT.  
 Flooring is curling up  
 Took picture of the floor not laying flat. Used a heat gun to soften the flooring and massage the flooring to help it lay down.

75380 6 CUSTOMER ADVISES THAT THE TOILET IS LEAKING ON THE FLOOR.  
 Water line connection to the toilet valve  
 Connected the hose to the city water connection. Flushed the toilet 3 times to get the air out of the line and noticed water dripping. Flushed the toilet more to locate the leak. Found the leak wre the water line connections to the toilet valve. Checked the tightness of the water line. Water line was loose and water was dripping from. Took a picture of the leak. Tightened the water line to the toilet valve. No more leaks occurred.

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Part No	Job#	Description	PARTS	Qty	Price	Total
219485	4	1.25 x 36	CARPET BAR	2.00	10.89	21.78
285326	8	24IN	SCISSOR JACK KIT WITH CRANK	2.00	90.22	180.44

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Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	4	MISC	LABOUR CODE (EXTERNAL)	4.61	170.00	783.70

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Lab Code  Job#  Description          LABOUR          Hrs      Rate      Total
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Z990      4  MISC LABOUR CODE (EXTERNAL)      0.00    170.00     0.00
Z990      4  MISC LABOUR CODE (EXTERNAL)      0.00    170.00     0.00
Z990      4  MISC LABOUR CODE (EXTERNAL)      2.81    170.00    477.70
Z990      4  MISC LABOUR CODE (EXTERNAL)      2.55    170.00    433.50
Z990      4  MISC LABOUR CODE (EXTERNAL)      1.64    170.00    278.80
Z990      4  MISC LABOUR CODE (EXTERNAL)      4.12    170.00    700.40
Z990      4  MISC LABOUR CODE (EXTERNAL)      1.99    170.00    338.30
Z990      4  MISC LABOUR CODE (EXTERNAL)      4.17    170.00    708.90
Z990      4  MISC LABOUR CODE (EXTERNAL)      3.96    170.00    673.20
Z990      4  MISC LABOUR CODE (EXTERNAL)      4.15    170.00    705.50
Z990      8  MISC LABOUR CODE (EXTERNAL)      0.80    170.00    136.00
Z990      8  MISC LABOUR CODE (EXTERNAL)      0.00    170.00     0.00
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.00    170.00     0.00
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.10    170.00     17.00
Z990      2  MISC LABOUR CODE (EXTERNAL)      0.30    170.00     51.00
Z990      3  MISC LABOUR CODE (EXTERNAL)      0.00    170.00     0.00
Z990      3  MISC LABOUR CODE (EXTERNAL)      0.20    170.00     34.00
Z990      5  MISC LABOUR CODE (EXTERNAL)      0.00    170.00     0.00
Z990      5  MISC LABOUR CODE (EXTERNAL)      0.50    170.00     85.00
Z990      5  MISC LABOUR CODE (EXTERNAL)      0.00    170.00     0.00
Z990      6  MISC LABOUR CODE (EXTERNAL)      0.00    170.00     0.00
Z990      6  MISC LABOUR CODE (EXTERNAL)      0.20    170.00     34.00

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Parts Total: 202.22  
Labour Total: 5,457.00  
Sublet Total: 0.00  
Extras Total: 0.00

>>>> Claim Total: 5,659.22

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_