



Warranty Authorization Form

Date: 12/19/2024

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725
Ph. (812) 867-5200
cbruce@americanrvcenter.com

General Information

Pre-Auth #: 79536 Unit: 7M5FP3427SB205501
Series: Paradigm Model: 2025PAR295MK
Notes:
Status: Approved with Modifications

Dealer Information

American RV
(812) 867-5200
cbruce@americanrvcenter.com

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 22286 FIREPLACE- REPAIR (photos required)

Fault Code: VENDOR

Serial #: 000017333222

Model #: WD914-48CT

Notes:

Problem: THE MANUAL CONTROLS ON THE FIREPLACE WILL NOT DECREASE THE TEMPERATURE. THE REMOTE HAS A BATTERY IN IT, BUT IT DOES NOT WORK.

Time Requested: .5

Cause: Remote is not working but has good battery

Time Allowed: .1

Remedy: Plugged in the shore cord then opened the sliderooms to get to the fireplace. Tried to use the remote but nothing happened, checked the battery voltage. Battery has 3.1 volts. Remote doesn't appear to be damaged or abused. The buttons on the fireplace work as should, to lower the temp on the fireplace you have to keep raising the temp up till it cycles back around. Unscrewed the fireplace from the cabinet then took picture of the brand and model. Mounted the fireplace back to the cabinet after the picture. Put in po sheet for a new remote.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications

Operation Line 2

Flat Rate Code: 14017 CABINET - DOOR - REPLACE (Photos required)
(warped doors require photos with level)

Fault Code: VENDOR

Serial #:

Model #:

Notes:

Problem: THE BASE CABINET DOOR TO THE RIGHT OF THE STOVE HAS A CORNER THAT IS COMING APART.

Time Requested: .2

Cause: Cabinet door coming apart

Time Allowed: .2

Remedy: Took pictures of the cabinet door then put in po sheet for a new cabinet door.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved