

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 75370
MANUFACTURER'S CLAIM #:

Manufacturer: 52215 - ALLIANCE RV, LLC
Customer: 55215 - DONALD WEBER
Address: 1408 MOCKINGBIRD VALLEY GREEN
LOUISVILLE, KY
40207
Phone: 502-741-6961
Stock Number: 11479 - 2025 PARADIGM 295MK 7M5FP3427SB205501
VIN: 7M5FP3427SB205501 HIN: SER#: 7M5FP3427SB205501
Mileage: 0 Work Order Comp: 17 DEC 24
Auth. No: Dealer #:
Warr. Date: 15 OCT 24 Work Order Date: 08 NOV 24 Inv #: 412833

WO # Job # Description JOB INFORMATION

75370 1 THE MANUAL CONTROLS ON THE FIREPLACE WILL NOT DECREASE THE
TEMPERATURE. THE REMOTE HAS A BATTERY IN IT, BUT IT DOES NOT
WORK.
Remote is not working but has good battery
Plugged in the shore cord then opened the sliderooms to get to
the fireplace. Tried to use the remote but nothing happened,
checked the battery voltage. Battery has 3.1 volts. Remote
doesn't appear to be damaged or abused. The buttons on the
fireplace work as should, to lower the temp on the fireplace you
have to keep raising the temp up till it cycles back around.
Unscrewed the fireplace from the cabinet then took picture of the
brand and model. Mounted the fireplace back to the cabinet after
the picture. Put in po sheet for a new remote. Received the
remote with the new cabinet door. Went in the camper pointed the
remote at the furnace and pushed all the buttons to cycle thru
the options. New remote works as should.
75370 2 THE BASE CABINET DOOR TO THE RIGHT OF THE STOVE HAS A CORNER
THAT IS COMING APART.
Cabinet door coming apart
Took pictures of the cabinet door then put in po sheet for a
new cabinet door.

Part No Job# Description PARTS Qty Price Total

13109 1 REMTE W/ORANGE BUTTON FIREPLACE 1.00 10.99 10.99

Claim : 75370

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Part No      Job#  Description          PARTS          Qty      Price      Total
*****
28986         2   17.25x23 CABINET DOOR - HARMONY L  1.00      46.99      46.99

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*****
Lab Code     Job#  Description          LABOUR          Hrs       Rate      Total
*****
Z990         1   MISC LABOUR CODE (EXTERNAL)          0.00      170.00      0.00
Z990         1   MISC LABOUR CODE (EXTERNAL)          0.10      170.00     17.00
Z990         2   MISC LABOUR CODE (EXTERNAL)          0.00      170.00      0.00
Z990         2   MISC LABOUR CODE (EXTERNAL)          0.00      170.00      0.00
Z990         2   MISC LABOUR CODE (EXTERNAL)          0.00      170.00      0.00
Z990         2   MISC LABOUR CODE (EXTERNAL)          0.20      170.00     34.00
Z990         2   MISC LABOUR CODE (EXTERNAL)          0.00      170.00      0.00

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*****
Excode       Job#  Description          EXTRAS          Qty      Price      Total
*****
FRT          1   FREIGHT - 1 & 3          1.00      12.09      12.09

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Parts Total:      57.98
Labour Total:     51.00
Sublet Total:      0.00
Extras Total:     12.09

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>>>>> Claim Total:      121.07

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Customer Signature: _____

Date: _____