



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 75366



Customer #: 46251
DOUGLAS, BRENDA G.



CUSTOMER WORK ORDER

WO #: 75366 (Appointment Date: 08 NOV 2024 - Time: 10:00am)

Customer: 46251 - DOUGLAS, BRENDA Stock #: 11019

G. - 812-568-6481

Tag:

Author: PH

Location: 1122 CHECK WORK

Stock Desc: (11019) 2023 COACHMEN
CATALINA 323BHDSCLE

Chassis #: 5ZT2CAXB8PX028710

Serial #: 5ZT2CAXB8PX028710

Mileage:

Licence:

Invoice #: 411881

Date In: 08 NOV 24

Promised:

Date Sched:

Completed: 18 NOV 24

Warr. Date: 12 FEB 24

Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: WINTER WINTERIZE UNIT AND DRAIN HOLDING TANKS. ***INCLUDES 2 GALLONS
OF ANTIFREEZE*** UNITS WITH WASHING MACHINE OR ICEMAKER WILL VBE EXTRREA

DE-WINTERIZATION IS NOT INCLUDED NUMBER OF FGALLONS USED

2

CORRECTION: By-Passed water heater. Connected to air pressure and blew out all water lines and
faucets. Added antifreeze to all water lines and faucets, including outside shower and outside kitchen.
Poured antifreeze in all dreain traps. Drained all holding tanks. Moved unit back to service lot.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE DEADBOLT CYLINDER WILL NOT MOVE WITH THE
KEY

CAUSE: CUSTOMER ADVISES THAT THE DEADBOLT CYCLINDER WILL NOT MOVE WITH THE
KEY

CORRECTION: Checked operation of deadbolt. Deadbolt is not securing door. Removed Entrance door
inside latch plate. Removed remaining screws and removed lock assembly from door. Found two screws
that hold dead bolt link in place were loose. Removed screws and plate. Remounted dead bolt link in
holes. Reinstalled plate. Remounted lock assembly in door. Replaced inside latch plate. Checked
operation of deadbolt. It will not lock all the way. Plunger is hitting side sheet metal inside plunger cavity.
Cleared sheet metal and tried lock again. Deadbolt now locks all the way.



Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	68.00
Subtotal for Job #2:			68.00

Job #HANDLE - External

COMPLAINT: INSTALL LEND-A-HAND ON BATHROOM EXTERIOR DOOR

CHOOSE BLACK OR WHITE

CAUSE: HANDLE INSTALL LEND-A-HAND ON BATHROOM EXTERIOR DOOR ** CHOOSE BLACK OR WHITE**

CORRECTION: Installed a black matching door handle. Posirtioned handle between door frame and rear awning arm. Drilled pilot mounting holes. Applied sealing tape to handle mounts. Installed handle with provided screws.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts				
Part #	Description	Qty	Price	Total
42197	42197 SHORT BLK GRAB HANDLE - CAMCO	1.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C

Subtotal for Job #HANDLE: 0.00**Job #4 - Warranty**

COMPLAINT: BOTH FRONT STORAGE COMPARTMENT MAGNETS ON SIDE OF UNIT HAVE LOOSE SCREWS

CAUSE: BOTH FRONT STORAGE COMPARTMENT MAGNETS ON SIDE OF UNIT HAVE LOOSE SCREWS

CORRECTION: Removed front storage compartment magnets. Painted some larger dia. screws black to match. Remounted storage compartment door magnets. Checked operation of magnets. Magnets are now secure avbove compartment doors.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	17.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00

Subtotal for Job #4: 17.00

Parts Total: 0.00
Labour Total: 85.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 85.00

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Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 19 Nov 2024

W/O: 75366



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