

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106		CLAIM STATUS Authorized
BASDEN RV CENTER INC		CLAIM 2121958
DBA AMERICAN RV CENTER		CLAIM ORIGIN WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID
EVANSVILLE, IN 47725		VIN 5ZT2CAXB8PX028710
USA		CHASSIS VIN
		MILEAGE 0
		SITE/WAREHOUSE 205 / 205
		ITEM # ACAT323BHDSCKLE
		DEALER RO # 75366
		CLAIM START DATE 11/13/2024
		CLAIM END DATE 01/01/1900
Labor rate: \$170.00		
OWNER INFORMATION		
BRENDA G DOUGLAS		
4784 MARBLE DR		
Newburgh, IN 47630		
USA		
Retail Date of Purchase 02/09/2024	WARRANTY EXPIRATION DATE	02/09/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description	
	20-66-02-17-000672	Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2024-11-13 12:17:52 :: CUSTOMER ADVISES THAT THE DEADBOLT CYLINDER WILL NOT MOVE WITH THE KEY CUSTOMER ADVISES THAT THE DEADBOLT CYLINDER WILL NOT MOVE WITH THE KEY Checked operation of deadbolt. Deadbolt is not securing door. Removed Entrance door inside latch plate. Removed remaining screws and removed lock assembly from door. Found two screws that hold dead bolt link in place were loose. Removed screws and plate. Remounted dead bolt link in holes. Reinstalled plate. Remounted lock assembly in door. Replaced inside latch plate. Checked operation of deadbolt. It will not lock all the way. Plunger is hitting side sheet metal inside plunger cavity. Cleared sheet metal and tried lock again. Deadbolt now locks all the way.		
Model#	Dlr Sub Hrs	0.40	Sub Labor Amt \$68.00
Serial#	Appr Hrs	0.40	Appr Labor Amt \$68.00
	Notes		
	AUTHORIZED AS REQUESTED		

Labor

Line# 2	Operation Code 20-69-01-00-000703	Operational Description Hold Back Latch, Catch, or Magnet - Exterior/Compartment Doors/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-11-13 12:20:57 :: BOTH FRONT STORAGE COMPARTMENT MAGNETS ON SIDE OF UNIT HAVE LOOSE SCREWS BOTH FRONT STORAGE COMPARTMENT MAGNETS ON SIDE OF UNIT HAVE LOOSE SCREWS Removed front storage compartment magnets. Painted some larger dia. screws black to match. Remounted storage compartment door magnets. Checked operation of magnets. Magnets are now secure avbove compartment doors.	
Model#	Dlr Sub Hrs 0.20	Sub Labor Amt \$34.00
Serial#	Appr Hrs 0.10	Appr Labor Amt \$17.00
	Notes EXCESSIVE AMOUNT REQUESTED. CHANGED TO FLAT RATE. THE REQUESTED REPAIR CAN BE COMPLETED IN THE FLAT RATE TIME ALLOTTED	

Submitted		Labor Amt	\$102.00	Approved		Labor Amt	\$85.00
		Parts & Freight	\$0.00			Parts & Freight	\$0.00
		Total	\$102.00			Total	\$85.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.