

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 75366
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 46251 - BRENDA G. DOUGLAS
Address: 4784 MARBLE DR NEWBURGH, IN

47630

Phone: 812-568-6481

Stock Number: 11019 - 2023 CATALINA 323BHDCKLE 5ZT2CAXB8PX028710

VIN: 5ZT2CAXB8PX028710 HIN: SER#: 5ZT2CAXB8PX028710

Mileage: 0 Work Order Comp: 18 NOV 24

Auth. No: Dealer #:

Warr. Date: 12 FEB 24 Work Order Date: 08 NOV 24 Inv #: 411904

WO # Job # Description JOB INFORMATION

75366 2 CUSTOMER ADVISES THAT THE DEADBOLT CYLINDER WILL NOT MOVE WITH THE KEY

CUSTOMER ADVISES THAT THE DEADBOLT CYLINDER WILL NOT MOVE WITH THE KEY

Checked operation of deadbolt. Deadbolt is not securing door.

Removed Entrance door inside latch plate. Removed remaining screws and removed lock assembly from door. Found two screws that hold dead bolt link in place were loose. Removed screws and plate. Remounted dead bolt link in holes. Reinstalled plate. Remounted lock assembly in door. Replaced inside latch plate. Checked operation of deadbolt. It will not lock all the way. Plunger is hitting side sheet metal inside plunger cavity. Cleared sheet metal and tried lock again. Deadbolt now locks all the way.

75366 4 BOTH FRONT STORAGE COMPARTMENT MAGNETS ON SIDE OF UNIT HAVE LOOSE SCREWS

BOTH FRONT STORAGE COMPARTMENT MAGNETS ON SIDE OF UNIT HAVE LOOSE SCREWS

Removed front storage compartment magnets. Painted some larger dia. screws black to match. Remounted storage compartment door magnets. Checked operation of magnets. Magnets are now secure above compartment doors.

Lab Code Job# Description LABOUR Hrs Rate Total

Z990 2 MISC LABOUR CODE (EXTERNAL) 0.40 170.00 68.00

Claim : 75366

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Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
*****
Z990      4    MISC LABOUR CODE (EXTERNAL)      0.10     170.00     17.00
Z990      4    MISC LABOUR CODE (EXTERNAL)      0.00     170.00      0.00

                        Parts Total:           0.00
                        Labour Total:          85.00
                        Sublet Total:           0.00
                        Extras Total:           0.00

                        >>>>> Claim Total:      85.00

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Customer Signature: _____

Date: _____