



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64707
Promised Date: 15 JUL 21

CUSTOMER WORK ORDER

WO #: 64707 (Appointment Date: 13 JUL 2021 - Time: 07:00am)

Customer: 41257 - ALLAN, GARY -
812-499-6839

Tag:
Author: BJW
Location: 0715 CHECK STATUS
CUSTOMER NEEDS BY WEEKEND

Stock #: 10822
Stock Desc: 2021 TT KEYSTONE
COUGAR HALF-TON 26RKS
Chassis #: 4YDT26R27MV507711
Serial #: 4YDT26R27MV507711
Mileage:
Licence:

Invoice #:
Date In: 13 JUL 21
Promised: 15 JUL 21
Date Sched:
Completed:
Warr. Date: 29 JAN 21

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES THAT THE BLACK TANK DUMP VALVE IS NOT OPENING TO DRAIN. THE LEVEL INDICATOR ALWAYS SHOWS 1/4 TANK, BUT CUSTOMER CAN SEE WATER WHEN LOOKING DOWN THROUGH THE TOILET.

CORRECTION: flushed black tank light still on filled tank to full with nu gen let sit overnight drained in the morning. light still on replaced the low led sensor in the tank filled to check for leaks and proper led lights then drained

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	TEL	0.00
Z990	MISCELLANEOUS REPAIR	TEL	130.00
Z990	MISCELLANEOUS REPAIR		0.00

Parts			
Part #	Description	Qty	Price
10-1165	SCREW IN SENSOR PR	1.00	1.31

Subtotal for Job #1: 131.31

Parts Total: 1.31
Labour Total: 130.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 131.31

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 16 Jul 2021

Customer Signature : _____

Customer #: 41257
ALLAN, GARY



Keystone RV Company

Pre-Authorization

Pre-Authorization number PA02879228 Reference no: 64707 Status: Approved Approved by papca Approved date 7/16/2021
Servicing Name Address VIN Retail sold on
Dealer

1194	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDT26R27MV507711	1/29/2021				
Nu Root mbe operation r of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6102506B Holding Tank - Blk	0.00	3.70	2.50		1	0.50	Complaint: CUSTOMER STATES THAT THE BLACK TANK DUMP VALVE IS NOT OPENING TO DRAIN. THE LEVEL INDICATOR ALWAYS SHOWS 1/4 TANK, BUT CUSTOMER CAN SEE WATER WHEN LOOKING DOWN THROUGH THE TOILET. Cause: flushed black tank light still on filled tank to full with nu gen let sit overnight drained in the morning. light still on replaced the low led sensor in the tank filled to check for leaks and proper led lights then drained Correction: flushed black tank light still on filled tank to full with nu gen let sit overnight drained in the morning. light still on replaced the low led sensor in the tank filled to check for leaks and proper led lights then drained KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.

Pre-Authorization number PA02879228

2.50

For paper claims only use one pre-authorization number per warranty claim for
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company