



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64692
Promised Date: 31 JUL 21



Customer #: 50948
BRADLEY, JR, DONALD H.



CUSTOMER WORK ORDER

WO #: 64692

Customer: 50948 - BRADLEY, JR,
DONALD H. - 270-454-4853

Tag:

Author: FD

Location: 0729 SEE IF PARTS ARE
HERE YET

Stock #: 10661

Stock Desc: 2021 TT RIVERSIDE RV
INTREPID 260RB

Chassis #: 59CCC2923ML003790

Serial #: 59CCC2923ML003790

Mileage: 0

Licence:

Invoice #:

Date In: 12 JUL 21

Promised: 31 JUL 21

Date Sched:

Completed: 31 JUL 21

Warr. Date: 09 MAR 21

Job #1 - Warranty

COMPLAINT: LP GAS COVER THE RIVIT IS COMING LOOSE

CAUSE: RIVETS ARENT HOLDING

CORRECTION: REMOVED 3 RIVETS AND REPLACED WITH LARGER ONES.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	26.00

Subtotal for Job #1: 26.00

Job #2 - Internal

SHOWER DRAIN IS STILL LEAKING AT THE ACCESS PANEL WHILE USING

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

SHOCKS ON THE BED HAS COME LOOSE AND NEED TO BE REATTACHED

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: FRESH WATER WILL NOT FILL

CAUSE: FILL HOSE WAS POINTING UPWARDS

CORRECTION: PUSHED HOSE DOWN INTO FLOOR SO WATER WILL FLOW INTO TANK

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	52.00

Subtotal for Job #4: 52.00





Job #5 - Warranty

COMPLAINT: AT THE FOOT OF THE BED THE PANEL IS COMING OFF

CAUSE: THE ENTIRE BED FRAME HAS COME LOOSE ON THE LEFT SIDE.

CORRECTION: REMOVED INSIDE PANEL IN COMPARTMENT. PUT 2X4 BLOCK IN AND SCREWED. STAPLED PANEL BACK. SCREWED BED FRAME TO NEW BLOCKING. STAPLE BACK PANEL AROUND BED. AND FASTEN STRUT BACK

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	130.00

Subtotal for Job #5: 130.00

Job #6 - Internal

IN THE BED ROOM THE A/C VENT FELL NEED TO BE INSTALLED BACK

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
B&BACG	COOL VENT DELUXE C	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	N/C	N/C

Subtotal for Job #6: 0.00

Parts Total: 0.00
 Labour Total: 208.00
 Sublet Total: 0.00
 Extras Total: 0.00

WORK ORDER TOTAL: 208.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 31 Jul 2021

Customer Signature : _____



RE: 10661 - 2021 TT RIVERSIDE RV INTREPID 260RB (Warranty Date: 09 MAR 21) Ser#:
59CCC2923ML003790 RO 64692

Warranty @Riverside RV <warranty@goriversiderv.com>

Fri 7/23/2021 10:37 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

072321-6 – 1.6

Job 1 - .2

Job 2 - .4

Job 3 – 1.0



Thanks and have a good day,

Connie Wilfong

Warranty Manager

Riverside RV

1775 E US 20

Lagrange, IN 46761

260-499-4578

Ext. 110

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Friday, July 23, 2021 10:50 AM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Cc: BJ Wright <bjwright@americanrvcenter.com>; Frank Doonan <fdoonan@americanrvcenter.com>

Subject: 10661 - 2021 TT RIVERSIDE RV INTREPID 260RB (Warranty Date: 09 MAR 21) Ser#:
59CCC2923ML003790 RO 64692

1. LP GAS COVER THE RIVIT IS COMING LOOSE

a. RIVETS ARENT HOLDING

b. REMOVED 3 RIVETS AND REPLACED WITH LARGER ONES.

i. LABOR .9

2. FRESH WATER WILL NOT FILL

a. FILL HOSE WAS POINTING UPWARDS

b. PUSHED HOSE DOWN INTO FLOOR SO WATER WILL FLOW INTO TANK

i. LABOR .4

3. AT THE FOOT OF THE BED THE PANEL IS COMING OFF

- a. THE ENTIRE BED FRAME HAS COME LOOSE ON THE LEFT SIDE.
- b. REMOVED INSIDE PANEL IN COMPARTMENT. PUT 2X4 BLOCK IN AND SCREWED. STAPLED PANEL BACK. SCREWED BED FRAME TO NEW BLOCKING. STAPLE BACK PANEL AROUND BED. AND FASTEN STRUT BACK

i. LABOR 2.5

ii.

BEN HOFFMAN

SERVICE EXPERT

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

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