



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64566
Promised Date: 31 JUL 21

CUSTOMER WORK ORDER

WO #: 64566

Customer: 40368 - FEAGLEY, EMILEE J.
- 812-454-4191

Tag:
Author: BJW
Location: 0630 CLOSE W/O

Stock #: 10719
Stock Desc: 2021 TT KEYSTONE
SPRINGDALE 335BH
Chassis #: 4YDT33526M3110133
Serial #: 4YDT33526M3110133
Mileage:
Licence:

Invoice #:
Date In: 26 JUN 21
Promised: 31 JUL 21
Date Sched:
Completed: 30 JUN 21
Warr. Date: 08 MAY 21

Job #1 - Warranty

COMPLAINT: WHEN CUSTOMER FLUSHES THE TOILET, WATER SPRAYS OUT OF THE TOILET AND ON TO THE WALLS.

CORRECTION: FLUSHED THE TOILET 10 TIMES AND NO WATER LEAK. WE HAVE A WATER REGULATOR THAT WE USE AND WE TELL OUR CUSTOMERS TO USE ONE ALSO SO THAT THE WATER STAYS AT THE PROPER PRESSURE. WHEN THE WATER IS REGULATED TO THE PROPER PRESSURE, THE WATER DOES NOT SPRAY OUT OF THE TOILET.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	130.00
Subtotal for Job #1:			130.00

Job #2 - Warranty

COMPLAINT: THERE IS A RUBBER TRIM PIECE AROUND THE SLIDING DOOR GOING INTO THE BEDROOM THAT IS LOOSE.

CORRECTION: TOOK PICS. REMOVED PLASTIC FRAME COVER AND CUT AWAY WOOD. SCREWED BACK

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	65.00
Subtotal for Job #2:			65.00

Job #3 - Warranty

COMPLAINT: CUSTOMER STATES THAT WATER HEATER WILL RUN ON ELECTRIC, BUT IT SHUTS DOWN AS SOON AS CUSTOMER SWITCHES IT TO LP.

CORRECTION: WHEN ITS ON ELECTRIC IT HEATS UP AND WILL KEEP A CERTAIN TEMP. WHEN SWITCHED TO GAS . THE GAS WONT KICK ON TIL IT KOOLS DOWN AND CALLS FOR IT TO HEAT UP.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	0.00
Subtotal for Job #3:			0.00



Customer #: 40368
FEAGLEY, EMILEE J.



W/O: 64566
Promised Date: 31 JUL 21

Parts Total:	0.00
Labour Total:	195.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	195.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 01 Jul 2021

Customer Work Order



Customer #: 40368
FEAGLEY, EMILEE J.



Pre-Authorization

Pre-Authorization number PA02866188 Reference no: 64566 Status: Approved Approved by flins
Servicing Name Address Address VIN Retail sold on
Dealer Approved date 7/1/2021

1194 Basden's American RV Basden's American RV 4YDT33526M3110133 5/8/2021
600 E Baseline Rd
Evansville, IN 47725

Nu	Root	Description	Sublet	Sub	hours	Approved	Actual	Qty	Base	Complaint / Cause / Correction
me	operation					hours	hours		hours	
1	3203014A	Door - Interior - C	0.00	0.50	0.50			1	0.10	Complaint: THERE IS A RUBBER TRIM PIECE AROUND THE SLIDING DOOR GOING INTO THE BEDROOM THAT IS LOOSE. Cause: THERE IS A RUBBER TRIM PIECE AROUND THE SLIDING DOOR GOING INTO THE BEDROOM THAT IS LOOSE. Correction: TOOK PICS. REMOVED PLASTIC FRAME COVER
						0.50				

Pre-authorization number PA02866188

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company