



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 64524
Promised Date: 30 JUN 21

CUSTOMER WORK ORDER

WO #: 64524 (Appointment Date: 22 JUN 2021 - Time: 09:00am)

Customer: 51080 - DIETZ, BRIAN M. -
812-760-0722

Tag:
Author: BJW
Location: 0710CHECK PARTS

Stock #: 10992
Stock Desc: 2021 TT RIVERSIDE RV
RETRO 135
Chassis #: 59CCC1515ML004236
Serial #: 59CCC1515ML004236
Mileage: 0
Licence:

Invoice #:
Date In: 22 JUN 21
Promised: 30 JUN 21
Date Sched:
Completed: 30 JUN 21
Warr. Date: 11 JUN 21

Job #1 - Warranty

COMPLAINT: hooked up directly to city water hookup (used pressure regulator) as soon as turned water on, water is pouring out of bathroom under the shower area, like ALL of the water. Seems like there me be a line disconnected or something. I tried looking thru the small access panel, but couldnt see the source of leak. That's definitely gonna have to be fixed.

CORRECTION: TOOK PICS. HOOKED UP CITY WATER AND FOUND NO LEAKS . PRESSURED UP SYSTEM AND STILL NO LEAKS. PUT WATER TO BLACK TANK FLUSH AND WATER STARTED POURING OUT BEHIND CONVERTER. PUT CLAMPS ON BACK FLOW VALVE WHICH WASNT HOOKED UP. TESTED AND NO LEAKS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	100.10
Z990	MISC LABOUR CODE (EXTERNAL)	BB	29.90

Parts

Part #	Description	Qty	Price	Total
100825	Fitting - ABS - St	2.00	1.14	2.28

Subtotal for Job #1: 132.28

Job #2 - Warranty

COMPLAINT: Transferred to BAS*64693 on 12 JUL 21
Estimate amount was 0.00

Refrigerator was hooked up to 30 amp service for 2 days, and never got cold (not even cool). It has power, and you can hear the condenser running, but does not cool. The dial was turned on to the 2nd highest level. Almost seems as if it has no refrigerant in it. That is definitely gonna need fixed as well.

CORRECTION: TOOK PIC OF TAG. RAN FOR 24 HOURS AND DIDNT KOOL. REMOVED FREIGE DOORS. REMOVED BATHROOM DOOR. TOOK SHOCK OFF FRONT DOOR. REMOVED FREIGE OUT TO SAW HORSE. REMOVED REAR PANEL AND CHECKED FUSE. ITS GOOD. TOOK AMP DRAW 5.60. VOLTS READ 12 .64 VOLTS. NOTICE POWDER ON COMPRESSOR. TOOK PICS

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: this ones pretty minor, but the



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stabilizer jacks on the rear seem a little loose as far as being attached to the camper. They function fine, but seem to need to be tightened.

I need to know when I can bring it in to be repaired. We have a trip planned for July 15, so want to get it done before then.

CORRECTION: CHECKED ALL JACKS AND THEY ARE INSTALLED RIGHT.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	130.00
Subtotal for Job #3:			130.00

Job #4 - Warranty

COMPLAINT: GREY WATER DRAIN LINE THAT GOES THROUGH FLOOR IS NOT CONNECTED

CORRECTION: TOOK PICS. REMOVED SHOWER PAN. CLEAN OFF SILICONE. CUT OFF DRAIN PIPE FROM SINK TO TANK. REMOVED SHOWER PAN SPUD AND PUT BACK IN TIGHT. REMOVE SHOWER PAN WHITE PIPE TO SPUD. SAND EDGES OF NEW PIPES AND ROUTE IT TO NEW LOCATION. PAN WAS PUT IN THE WRONG WAY. DRAIN WAS NOT UNDER FAUCET. IT WAS ON THE OTHER SIDE AND NOT HOOKED UP. WOULD NOT BE ABLE TO HOOK UP THE WAY IT WAS. MOVED SURPOERT LEGS ON PLYWOOD UNDER PAN. PUT WHITE PIE BACK ON SPUD. PUT SHOWER PAN IN RIGHT. HOOK UP PIPE TO WHITE PIPE. SILICONED WHERE NEEDED. FILLED UP PAN AND DRAINED NO LEAKS

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	130.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Subtotal for Job #4:			130.00

Parts Total:	2.28
Labour Total:	390.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	392.28

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 12 Jul 2021



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