



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64476

CUSTOMER WORK ORDER

WO #: 64476

Customer: 51443 - BROWN, CLARENCE
- 812-483-6755

Tag:

Author: BH

Location: 0629 SEE IF BEN HAS SENT
IN TO RIVERSIDE

Stock #: 10663

Stock Desc: 2021 TT RIVERSIDE RV
INTREPID 257RKS

Chassis #: 59CCC3526ML003729

Serial #: 59CCC3526ML003729

Mileage:

Licence:

Invoice #:

Date In: 16 JUN 21

Promised:

Date Sched:

Completed: 29 JUN 21

Warr. Date: 14 JUN 21

Job #1 - Warranty

COMPLAINT: CHECK ROOF A/C WILL NOT COOL DOWN AT ALL COMPRESSURE WILL KICK ON FOR 2 MINS AND THEN SHUT DOWN AND WILL COME BACK ON AFTER 2 MORE MINS IT IS SHORT CYCLEING

CAUSE: NO DIVIDER IN AIR BOX, AIR VENTS NOT TAPED UP BLOWING AIR IN TO ATTIC,

CORRECTION: REMOVE VENTS AND TAPE UP DUCT TO VENT TOO SEAL, TAKE APART AIR BOX AND USE WOOD FOIL TAPE AND FOAM TO MAKE TO FIT DIVIDER IN AIR BOX SEPERATING RETURN AIR FROM OUT AIR, SET UNIT OUT ON LOT AND LET AC RUN

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	455.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	65.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 520.00

Job #2 - Internal

COMPLAINT: WATER LEAKING WHEN HOOKED TO CITY WATER / CHECK ALL WATER AND MAKE SURE WATER HEATER WORKS

CORRECTION: check water found water coming from, back cabinet, check and found outside shower hot water line loose, pull outside shower and found crimp ring has not been crimped, conet up and test for leaks, (100 psi of air in water lines) insall outside shower and cap seal with silacone pull unit out

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C

Subtotal for Job #2: 0.00



Customer #: 51443
BROWN, CLARENCE



ids 6/29/21
520.00

W/O: 64476

Parts Total:	0.00
Labour Total:	520.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	520.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 29 Jun 2021

Customer Work Order



Customer #: 51443
BROWN, CLARENCE



RE: 10663 - 2021 RIVERSIDE RV INTREPID 257RKS (PURCHASE Date: 14 JUN 21) VIN#: 59CCC3526ML003729

Warranty @Riverside RV <warranty@goriversiderv.com>

Mon 6/28/2021 2:17 PM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

Cc: BJ Wright <bjwright@americanrvcenter.com>

062821-8 – 4.0 hr

Job 1 – 4.0

Job 2 – outside shower water lines were repaired on auth 020821-5



Thanks and have a good day,

Connie Wilfong

Warranty Manager

Riverside RV

1775 E US 20

Lagrange, IN 46761

260-499-4578

Ext. 110

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Friday, June 25, 2021 2:19 PM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Cc: BJ Wright <bjwright@americanrvcenter.com>

Subject: 10663 - 2021 RIVERSIDE RV INTREPID 257RKS (PURCHASE Date: 14 JUN 21) VIN#: 59CCC3526ML003729

1. CHECK ROOF A/C WILL NOT COOL DOWN AT ALL COMPRESSOR WILL KICK ON FOR 2 MINS AND THEN SHUT DOWN AND WILL COME BACK ON AFTER 2 MORE MINS IT IS SHORT CYCLING

a. NO DIVIDER IN AIR BOX, AIR VENTS NOT TAPED UP BLOWING AIR INTO ATTIC,

i. REMOVE VENTS AND TAPE UP DUCT TO VENT TOO SEAL, TAKE APART AIRBOX AND USE WOOD FOIL TAPE AND FOAM TO MAKE TO FIT DIVIDER IN AIR BOX SEPARATING RETURN AIR FROM OUT AIR, SET UNIT OUT ON LOT AND LET AC RUN

1. LABOR 4.00

2. WATER LEAKING WHEN HOOKED TO CITY WATER / CHECK ALL WATER AND MAKE SURE WATER HEATER WORKS

- a. check water found water coming from, back cabinet, check and found outside shower hot water line loose, pull outside shower and found crimp ring has not been crimped, connect up and test for leaks, (100 psi of air in water lines) install outside shower and cap seal with silicone pull unit out

- i. LABOR 1.2

- b.

- a. PHOTOS ARE COMING

BEN HOFFMAN

SERVICE EXPERT

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

FAX. 812-868-1012

EMAIL. BHOFFMAN@AMERICANRVCENTER.COM