



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64468
Promised Date: 22 JUN 21

CUSTOMER WORK ORDER

WO #: 64468

Customer: 51528 - HULL, TINA J. -
812-870-4964

Tag:

Author: BH

Location: 0630CHECK PREAUTH

Stock #: 11034

Stock Desc: 2021 TT KEYSTONE
SPRINGDALE 311RE

Chassis #: 4YDT31127M3110989

Serial #: 4YDT31127M3110989

Mileage: 0

Licence:

Invoice #:

Date In: 15 JUN 21

Promised: 22 JUN 21

Date Sched:

Completed: 29 JUN 21

Warr. Date: 22 JUN 21

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: PDINTT - PDI NEW TRAVEL TRAILER.

CORRECTION: Moved unit into shop from sales lot. Purged and filled LP tanks. Installed new battery box. Installed new battery. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 80 psi. Recorded all tire serial numbers. Checked roof and awning. Operated electric stab jacks. Replaced missing crank for stab jacks. Made up winterizing hose for water pump. Checked entrance door and all compartment doors. Checked all interior lights. Checked all windows and blinds. Checked all cabinets and drawers. Recorded all serial numbers and took pictures. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Filled fresh water tank and flushed antifreeze from water lines and faucets. Checked all water lines and faucets for leaks. Filled all holding tanks and checked monitor panel. Performed LP drop test and set LP pressure at 10 in.wc. Operated all appliances. Checked TV Antenna, TV, Radio and Fireplace.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
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Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C
BRV102885	JACK - CRANK HANDLE	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: FPDINTT - FINAL PDI ON NEW TRAVEL TRAILER.

CORRECTION: Dumped all holding tanks. Water heater is full and ready to camp. Applied all compant



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decals. Retracted all electric stab jacks. Moved unit to each bay area.

Labor				
Code	Description		Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER		DKM	N/C
Parts				
Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C
5516	A10-3050FHVP 30M-5	1.00	N/C	N/C
Subtotal for Job #FPDINTT:				0.00

Job #EQUALIZER1200 - Internal

COMPLAINT: INSTALL EQUALIZER 1200 WEIGHT DISTRIBUTION HITCH

CAUSE: EQUALIZER 1200 - INSTALL EQUALIZER 1200 WEIGHT DISTRIBUTION HITCH.

CORRECTION: Relocated brake-away switch to clear hitch brackets. Assembled hitch ball to hitch head. Assembled brackets and mounted on frame of unit. Assembled hitch head and set hitch height on tow veh. Tightened all bolts securely. Connected unit to tow veh. and mounted sway bars.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)		DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)		DKM	N/C
Parts				
Part #	Description	Qty	Price	Total
14-2928	12,000LB. EQUALIZE	1.00	N/C	N/C
14-8627	2-5/16" 14K HITCH	1.00	N/C	N/C
14-0824	58102 2-1/2" TO 2"	1.00	N/C	N/C
14-0823	TITAN PULL PIN & C	1.00	N/C	N/C
Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #EQUALIZER1200:				0.00

Job #DELUXE - Internal

DELUXE STARTER KIT

Parts				
Part #	Description	Qty	Price	Total
10-0281	22793 50' 5/8" DRINKING WATER	1.00	N/C	N/C
	HOSE			
41600	41600 15-PK TST HIBISCUS BREEZE	1.00	N/C	N/C
	DROP-INS			
13-0181	40274 2-PLY TST TOILET TISSUE	1.00	N/C	N/C
5487	A10-1530HVP 15M - 30F ADAPTER	1.00	N/C	N/C
	CORD			
11-0018	39741 20' RHINOFLEX HOSE KIT	1.00	N/C	N/C
40052	40052 BRASS W.P. REGULATOR	1.00	N/C	N/C
Subtotal for Job #DELUXE:				0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: WALK THRU COMPLETED CUSTOMER HAD LOTS OF QUESTIONS.
Estimated Amount: 180.00

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C



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Subtotal for Job #WALK: 0.00

Job #1 - Warranty

COMPLAINT: BACK UP LIGHTS DO NOT WORK

CAUSE: BACK-UP LIGHTS DO NOT WORK.

CORRECTION: Unit has rear lights that have back-up built in. Removed cover on junction box on front tongue. No loose wires that should be connected to back-up terminal. Unit is not wired for back-up lights.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Subtotal for Job #1:			0.00

Job #2 - Warranty

COMPLAINT: WATER HEATER BURNER TUBE BENT

CAUSE: WATER HEATER BURNER TUBE BENT.

CORRECTION: Gas valve bracket and burner tube bent when new unit was delivered from factory. Removed exhaust deflectors and burner tube from wter heater. Straightened end of burner tube. Realigned gas valve and bracket. Reinstalled gas valve and exhaust deflectors. Checked operation of water heater. Burner lights and burns ok.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	104.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Subtotal for Job #2:			104.00

Parts Total: 0.00
Labour Total: 104.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 104.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 29 Jun 2021



e-Authorization

6/29/20
03:58:39 PM

Authorization number PA02861426	Reference no: 64468	Status: Approved	Approved by harek	Approved date 6/29/2021
Service Name	Address	VIN	Retail sold on	

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDT31127M3110989	6/22/2021				
Job Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	4129914B Water Heater - At	0.00	0.80	0.80		1	0.50	Complaint:WATER HEATER BURNER TUBE BENT Cause:WATER HEATER BURNER TUBE BENT. Correction:Gas valve bracket and burner tube bent when new unit was delivered from factory. Removed exhaust defectors and burner tube from wter heater. Straightened end of burner tube. Realigned gas valve and bracket. Reinstalled gas valve and exhaust defectors. Checked operation of water heater. Burner lights and burns ok.

Authorization number PA02861426

0.80

For paper claims ~~only~~ use one pre-authorization number per warranty claim for
multiple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the