



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64382
Promised Date: 30 JUN 21

CUSTOMER WORK ORDER

WO #: 64382

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BJW
Location: 0630 CLOSE W/O

Stock #: 10958
Stock Desc: 2021 5W KEYSTONE
COUGAR 290RLS
Chassis #: 4YDF29029M2512373
Serial #: 4YDF29029M2512373
Mileage: 0
Licence:

Invoice #:
Date In: 08 JUN 21
Promised: 30 JUN 21
Date Sched:
Completed: 30 JUN 21
Warr. Date:

Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CAUSE: PDI.UNIT HAD BATTERY

CORRECTION: PDI move unit in check all lights check tires and brakes,lug nuts,check water system,lp system and electrical componets,lp drop test,tv dvd cd system,got numbers on everything.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C
Z990	MISCELLANEOUS REPAIR	DGH	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #1 - Warranty

COMPLAINT: THE CABINET DOOR NEAR THE SHOWER IS OUT OF ADJUSTMENT AND DOES NOT OPEN OR CLOSE PROPERLY. (NOTED ON CHECK-IN SHEET)

CAUSE: DOOR HINGE NOT IN ALL THE WAY YHE TWO SCREW HOLES WERE NOT DEEP ENOUGH AND HINGE HOLE IS NOT DEEP ENOUGH.

CORRECTION: DRILLED HOLES DEEPER ON HINGE HOLES,WILL NEED SOMEONE TO DRILL HOLE DEEPER FOR HINGE HOLE DONT HAVE TOOL TO DO IT,gave to Chris to get hole drilled deeper.INSTALLED DOOR.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	0.00
Z990	MISCELLANEOUS REPAIR	DGH	13.00
Z990	MISCELLANEOUS REPAIR	DGH	13.00
Z990	MISCELLANEOUS REPAIR	DGH	0.00



Customer #: 1000
BASDEN'S AMERICAN RV,

Subtotal for Job #1: 26.00

Job #2 - Warranty

COMPLAINT: THE BOTTOM ENTRY STEP IS BENT. (NOTED ON CHECK-IN SHEET)

CORRECTION: took step apart and straightened and reinstalled.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	52.00

Subtotal for Job #2: 52.00

Job #3 - Warranty

COMPLAINT: THE SHOWER DOOR WILL NOT CLOSE

CORRECTION: removed silicone and recaulked.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	65.00

Subtotal for Job #3: 65.00

Parts Total:	0.00
Labour Total:	143.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	143.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Jul 2021

W/O: 64382
Promised Date: 30 JUN 21



Customer #: 1000
BASDENS AMERICAN RV,



Pre-Authorization

Pre-Authorization number PA02855292 Reference no: 64382 Status: Approved Approved by papca Approved date 6/21/2021
 Servicing Name Address VIN Retail sold on
 Dealer

1194 Basden's American RV Basden's American RV 4YDF29029M2512373
 600 E Baseline Rd
 Evansville, IN 47725

Nu r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3100814F	Cabinet Door - Ad	0.00	0.40	0.20		1	0.10	Complaint:THE CABINET DOOR NEAR THE SHOWER IS OUT OF ADJUSTMENT AND DOES NOT OPEN OR CLOSE PROPERLY. (NOTED ON CHECK-IN SHEET) Cause:DOOR HINGE NOT IN ALL THE WAY YHE TWO SCREW HOLES WERE NOT DEEP ENOUGH AND HINGE HOLE IS NOT DEEP ENOUGH. Correction:DRILLED HOLES DEEPER ON HINGE HOLES,WILL NEED SOMEONE TO DRILL HOLE DEEPER FOR HINGE HOLE DONT HAVE TOOL TO DO IT, gave to Chris to get hole drilled deeper. INSTALLED DOOR. KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
2	1207508A	Step - Repair	0.00	0.40	0.40		1	0.50	Complaint:THE BOTTOM ENTRY STEP IS BENT. (NOTED ON CHECK-IN SHEET) Cause:CAME TO US LIKE THAT Correction:took step apart and straightened and reinstalled. KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
3	6104402A	Shower/Tub - Doc	0.00	0.60	0.50		1	0.50	Complaint:THE SHOWER DOOR WILL NOT CLOSE Cause:SEALER IN THE DOORWAY BECAUSE IT WONT LET IT CLOSE Correction:removed silicone and REcaulked. KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.

Pre-Authorization number PA02855292

1.10

For paper claims only -use one pre-authorization number per warranty claim for
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company