



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64371
Promised Date: 11 JUN 21

CUSTOMER WORK ORDER

WO #: 64371

Customer: 51080 - DIETZ, BRIAN M. -
812-760-0722

Tag:

Author: BJW

Location: 0707 CHECK PREAUTH WITH
RIVERSIDE

Stock #: 10992

Stock Desc: 2021 TT RIVERSIDE RV
RETRO 135

Chassis #: 59CCC1515ML004236

Serial #: 59CCC1515ML004236

Mileage: 0

Licence:

Invoice #:

Date In: 07 JUN 21

Promised: 11 JUN 21

Date Sched:

Completed: 30 JUN 21

Warr. Date: 11 JUN 21

Job #BUNKHOUSE - Internal

COMPLAINT: PRE DELIVERY INSPECTION NEW BUNKHOUSE

CAUSE: PDI check lights, brakes, roof, unit has LP tank unit has no LP hoses, regulator, tank mount, trunk in PO, check water system and found leak in cabinet under sink, check furnace refer, water heater, AC, toilet, TV, radio,

CORRECTION: check lights, brakes, roof, unit has LP tank unit has no LP hoses, regulator, tank mount, trunk in PO, check water system and found leak in cabinet under sink, check furnace refer, water heater, AC, toilet, TV, radio,

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	4.00	N/C	N/C
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #BUNKHOUSE: 0.00

Job #BUNKFINAL - Internal

COMPLAINT: FINAL PDI NEW BUNKHOUSE

CAUSE: FPDI

CORRECTION: check lights, brakes, roof, unit has LP tank unit has no LP hoses, regulator, tank mount, trunk in PO, check water system and found leak in cabinet under sink, check furnace refer, water heater, AC, toilet, TV, radio,

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C
80-01-2160	"ZIP" BREAKAWAY CABLE 6'	1.00	N/C	N/C



Customer #: 51080
DIETZ, BRIAN M.



Subtotal for Job #BUNKFINAL: 0.00

W/O: 64371
Promised Date: 11 JUN 21

Job #DELUXE - Internal

DELUXE STARTER KIT

Parts

Part #	Description	Qty	Price	Total
40052	40052 BRASS W.P. R	1.00	N/C	N/C
13-0181	40274 2-PLY TST TO	1.00	N/C	N/C
13-3007	NUGEN 200Z.	1.00	N/C	N/C
10-0281	22793 50' 5/8" DRI	1.00	N/C	N/C
39625	360 REVOLUTION 20'	1.00	N/C	N/C
5487	A10-1530HVP 15M -	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Job #1 - Internal

COMPLAINT: MISSING LP TANK MOUNTING SUPPLIES

CAUSE: parts missing

CORRECTION: get parts from parts dept. and install, run LP drop test and check and fix leaks

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Parts

Part #	Description	Qty	Price	Total
06-0413	MER425-15P 15" PRO	2.00	N/C	N/C
06-3897	MER611-48P 48" 3/8	1.00	N/C	N/C
06-4737	MEGR-RVBP REGULATO	1.00	N/C	N/C
06-0443	MEGR-253P LP REGUL	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: COLD WATER LINE TO KITCHEN SINK IS CUT AND LEAKING

CAUSE: water line is cut,

CORRECTION: cold water line to sink is cut in cabinet behind access panels, pull panels, and find leak, remove line, get new line from parts and install new line, water test for leaks,

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	91.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00

Parts

Part #	Description	Qty	Price	Total
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Customer #: 51080
DIETZ, BRIAN M.



C01292790

1/2" BLUE PVC HIGH PRESSURE HOSE

3.00

0.33

0.99

Subtotal for Job #2:

91.99

Job #3 - Warranty

COMPLAINT: BLACK AND GREY TANK NOT READING RIGHT

CAUSE: gray tank miss wired, black tank wire shorted

CORRECTION: jack up unit remove left tire to get to gray tank wires, found ground wire at top sencer, with yellow then green and orng on bottom, rewire and test, black tank read full when emty, traced wire and found wire shorted, cut out bad setion and rerout wire, put new wire setion in, test black tank install tire, and remove jack stands,

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	195.00

Subtotal for Job #3:

195.00

Parts Total: 0.99
 Labour Total: 286.00
 Sublet Total: 0.00
 Extras Total: 0.00

WORK ORDER TOTAL:

286.99

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 07 Jul 2021

W/O: 64371
Promised Date: 11 JUN 21



Customer #: 51080
DIETZ, BRIAN M.



RE: 10992 - 2021 TT RIVERSIDE RV RETRO 135 (PURCHASE Date: 11 JUN 21) Ser#: 59CCC1515ML004236, Chass#: 59CCC1515ML004236

Warranty @Riverside RV <warranty@goriversiderv.com>

Wed 7/7/2021 9:25 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

070721-7 - 2.2

Job 1 - .7

Job 2 - 1.5



Thanks and have a good day,

Connie Wilfong

Warranty Manager

Riverside RV

1775 E US 20

Lagrange, IN 46761

260-499-4578

Ext. 110

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Saturday, July 3, 2021 4:19 PM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Cc: BJ Wright <bjwright@americanrvcenter.com>

Subject: 10992 - 2021 TT RIVERSIDE RV RETRO 135 (PURCHASE Date: 11 JUN 21) Ser#: 59CCC1515ML004236, Chass#: 59CCC1515ML004236

1. COLDWATER LINE TO KITCHEN SINK IS CUT AND LEAKING

- a. the water line is cut,
- b. cold water line to sink is cut in the cabinet behind access panels, pull panels, and find a leak, remove the line, get a new line from parts and install a new line, water test for leaks,

i. LABOR 1.5

2. BLACK AND GREY TANK NOT READING RIGHT

- a. gray tank miss wired; black tank wire shorted
- b. jack up unit remove the left tire to get to gray tank wires, found ground wire at top Sencer, with yellow then green and orange on the bottom, rewire and test, black tank read full when empty, traced the wire and found wire shorted, cut out the

bad section and reroute wire, put new wire section in, test black tank
install the tire, and remove jack stands,

i. LABOR 3.00

BEN HOFFMAN

SERVICE EXPERT

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

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