600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64285
Promised Date: 30 JUN 21

CUSTOMER WORK ORDER

WO #: 64285
Customer: 51370 - WAGNER, DEWARD MICHAEL - 812-568-7962
Tag:
Author: BH
Location: 0618 SEE IF PARTS ARE HERE

Stock #: 11032
Stock Desc: 2021 TT KEYSTONE SPRINGDALE 1800BH
Chassis #: 4YDT18014MW111040
Serial #: 4YDT18014MW111040
Mileage:
Licence:

Invoice #:
Date In: 25 MAY 21
Promised: 30 JUN 21
Date Sched:
Completed: 30 MAY 21
Warr. Date: 28 MAY 21

Job #BUNKHOUSE - Internal

COMPLAINT: PRE DELIVERY INSPECTION NEW BUNKHOUSE

CORRECTION: DID PDI

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C
80-01-2160	"ZIP" BREAKAWAY CA	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	4.00	N/C	N/C
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #BUNKHOUSE: 0.00

Job #BUNKFINAL - Internal

COMPLAINT: FINAL PDI NEW BUNKHOUSE

CORRECTION: READY TO CAMP

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C

Subtotal for Job #BUNKFINAL: 0.00

Job #E2 - Internal

COMPLAINT: 10K E2 EQUALIZER HITCH

CORRECTION: set up hitch
SETUP HITCH HIGHT AND HOOKED UP TO TRAILER. ADJUSTED AS NEEDED.

Labor

Customer #: 51370
WAGNER, DEWARD

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Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Parts

Part #	Description	Qty	Price	Total
14-5612	10K TRUNNION E2 2-	1.00	N/C	N/C
14-8608	91-00-6100 2-5/16"	1.00	N/C	N/C

Subtotal for Job #E2: 0.00

Job #BCWT - Internal
COMPLAINT: BRAKE CONTROL & WIRING - PICKUP TRUCK ONLY

CORRECTION: INSTALLED BRAKE CONTROL AND WIRING. USED OEM TYPE HARNESS AND INSTALLED RELAY UNDER HOOD FOR CHARGE WIRE. TESTED 7-WAY OUTPUT.

Labor

Code	Description	Mechanic	Total
BCWT	BRAKE CONTROL & WIRING - PICKUP	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
51140	PROPORTIONAL BRAKE CONTROL	1.00	N/C	N/C
96-8678	'09-19 FORD BRAKE CONTROL	1.00	N/C	N/C
R7156	8L8T-14B192-AA HIGH POWER FORD RELAY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #BCWT: 0.00

Job #WALK - Internal
COMPLAINT: WALK THRU

CORRECTION: DONE EF
Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Job #1 - Warranty
COMPLAINT: Transferred to BAS*64397 on 09 JUN 21
Estimate amount was 0.00
THERE IS A CHIP IN THE COUNTER LEFT OF SINK IN THE KITCHEN

CORRECTION: TOOK PICS. GAVE ORDER SHEET TO MATT

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	BB	0.00

Subtotal for Job #1: 0.00

Job #2 - Warranty
COMPLAINT: THERE IS NO 12 VOLT POWER TO THE UNIT AT ALL.

CORRECTION: FOUND 30 AMP FUSE BLOW IN CONVERTOR. POWER INSIDE BUT NOT TO SEVEN WAY. FOUND GROUND WIRE TO CRIP RIGHT . PUT NEW GROUND WIRE ON

Labor

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Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	130.00
Z990	MISCELLANEOUS REPAIR	BB	65.00

Subtotal for Job #2: **195.00**

Job #3 - Warranty

COMPLAINT: THE BATHROOM DOOR IS HITTING THE LIGHT

CORRECTION: cut down door to fit righgt

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	52.00

Subtotal for Job #3: **52.00**

Parts Total:	0.00
Labour Total:	247.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	**247.00**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 09 Jun 2021

Customer Signature : _____

W/O: 64285
Promised Date: 30 JUN 21

Customer #: 51370
WAGNER, DEWARD

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re-Authorization

e-Authorization number PA02840044 Reference no: 64285 Status: Approved Approved by flins Approved date 6/3/2021

rvicing aler	Name	Address	VIN	Retail sold on
94	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDT18014MW111040	5/29/2021

Nu be of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3102108B	Countertop - Kitch	0.00	3.00	3.00		1	2.00	Complaint:THERE IS A CHIP IN THE COUNTER LEFT OF SINK IN THE KITCHEN Cause:INSTALL DAMAGE Correction:REPLACE THE COUNTER TOP KRV- no CCI/ Fibrenew in area - Approved to replace
2	5103831A	Power Center - C	0.00	1.50			1	0.30	Complaint:THERE IS NO 12 VOLT POWER TO THE UNIT AT ALL. Cause:FOUND 30 AMP FUSE BLOW IN CONVERTOR. POWER INSIDE BUT NOT TO SEVEN WAY. FOUND GROUND WIRE TO CRIP RIGHT . Correction:PUT NEW GROUND WIRE ON AND INSTALL NEW FUSES KRV- the converter fuses only blow with accidental reverse polarity - will approved as 1 time goodwill
3	3200118F	Door - Interior Hin	0.00	0.40	0.40		1	0.10	Complaint:THE BATHROOM DOOR IS HITTING THE LIGHT Cause:DOOR IS INSTALLED TO TALL AND HITTING THE LIGHT Correction:NEED TO PULL THE DOOR OFF AND TRIM ALITTLE OFF OF THE TOP TO MAKE IT FIT SO THE DOOR WONT HIT THE LIGHT
e-Authorization number PA02840044					3.40				

64397

r paper claims only use one pre-authorization number per warranty claim for
aple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the