



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 64233  
Promised Date: 01 JUN 21

### CUSTOMER WORK ORDER

WO #: 64233 (Appointment Date: 19 MAY 2021 - Time: 07:00am)

Customer: 46794 - DUPONT, DANIEL -  
812-549-5253

Tag:  
Author: BH  
Location: 0527 BH HAS PREAUTH  
FROM KEYSTONE

Stock #: 10720  
Stock Desc: (10720) 2021 KEYSTONE  
SPRINGDALE 253FWRE  
Chassis #: 4YDF25329M3105393  
Serial #: 4YDF25329M3105393  
Mileage:  
Licence:

Invoice #:  
Date In: 19 MAY 21  
Promised: 01 JUN 21  
Date Sched:  
Completed: 25 MAY 21  
Warr. Date: 31 DEC 20

#### Job #1 - Warranty

COMPLAINT: WHEN THE A/C VENT IS CLOSED IT WILL NOT BLOW AIR THREW THE OTHER VENTS, AND WHEN HE DID CLOSE THE SINGLE VENT AND LET IT RUN THE BREAKER BLEW BUT HE DOES NOT KNOW WHAT BREAKER

CAUSE: AC NOT BLOWING THROUGH VENTS

CORRECTION: TURNED ON AC ,REMOVED FILTER COVER INSPECTED WIRES BLOCKING AIR INTAKE,,DIVIDER MISSING SCREWS TO KEEP IT IN PLACE SO COLD AIR BLOWING AROUND AND BACK INTO AIR INTAKE. TURNED OFF AC REMOVED THE REST OF THE AC DIVIDER ,CHECKED AC DUCTS FOUND AIR LEAKING INTO CELING,TAPED UP DUCT WORK REASSEMBLED INSTALLED SCREWS IN DIVIDER ,ADDED TAPE TO DIVIDER .TESTED AC HAVE BETTER FLOW FROM VENTS

#### Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GWG	130.00
<b>Subtotal for Job #1:</b>			<b>130.00</b>

#### Job #2 - Internal

COMPLAINT: ON THE RADIO THE DVD WILL NOT PLAY SOUND THREW THE TV AND THE RADIO DOES NOT HAVE MANY CHANNELS CHECK THE CABLE FOR THE RADIO ON THE BACK OF THE ANTENNA

CAUSE: DVD DOES NOT PLAY THROUGH TV

CORRECTION: THE JENSON TV AND JENSON DVD STEREO ONLY PLAYS THROUGH THE STEREO IS HOW IT IS DESIGNED TO WORK. PULLED RADIO CHECKED AV CABLE HOOKUPS AND CHECKED AV CABLE HOOKUP ON TV . CHECKED RADIO ANTENA IT IS HOOKED UP CHECKED FOR RADIO STATIONS ALL CHECKED OK

#### Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GWG	N/C
<b>Subtotal for Job #2:</b>			<b>0.00</b>

#### Job #3 - Internal

COMPLAINT: BACK RIGHT BURNER ON THE STOVE WONT LIGHT

CAUSE: REAR RIGHT BURNER WILL NOT LIGHT

CORRECTION: TESTED AND ADJUSTED IGNIGHTER ON RIGHT REAR BURNER . TESTED MULTIBLE TIMES AND IT LIT EVERY TIME



Customer #: 46794  
DUPONT, DANIEL



Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GWG	N/C
Z990	MISCELLANEOUS REPAIR	GWG	N/C

**Subtotal for Job #3: 0.00**

Parts Total:	0.00
Labour Total:	130.00
Sublet Total:	0.00
Extras Total:	0.00
<b>WORK ORDER TOTAL:</b>	<b>130.00</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 25 May 2021

Customer Order



**Keystone RV Company**  
**Pre-Authorization**

Pre-Authorization number PA02831088 Reference no: 64233 Status: Approved Approved by parke Approved date 5/24/2021  
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDF25329M3105393 12/31/2020  
 600 E Baseline Rd Evansville, IN 47725

Nu r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2101628A	Roof - A/C Duct	0.00	1.75	1.00		1	0.50	Complaint:WHEN THE A/C VENT IS CLOSED IT WILL NOT BLOW AIR THROUGH THE OTHER VENTS, AND WHEN HE DID CLOSE THE SINGLE VENT AND LET IT RUN THE BREAKER BLEW BUT HE DOES NOT KNOW WHAT BREAKER Cause:WHEN INSTALL OF AIR DUCTS FROM THE FACTORY THEY WERE NOT SEALED AT THE DIVIDER AND THE TAPE FROM THE FACTORY WAS COVERING THE HOLES FOR THE AIR TO EXIT TO THE VENTS, AND ALSO THERE WAS A BUNDLE OF WIRES BLOCKING THE AIR INTAKE MAKING IT HARD TO BREATHE Correction:TURNED ON AC, REMOVED FILTER COVER INSPECTED WIRES BLOCKING AIR INTAKE,, DIVIDER MISSING SCREWS TO KEEP IT IN PLACE SO COLD AIR BLOWING AROUND AND BACK INTO AIR INTAKE. TURNED OFF AC REMOVED THE REST OF THE AC DIVIDER ,CHECKED AC DUCTS FOUND AIR LEAKING INTO CEILING, TAPED UP DUCT WORK REASSEMBLED INSTALLED SCREWS IN DIVIDER ,ADDED TAPE TO DIVIDER .TESTED AC HAVE BETTER FLOW FROM VENTS KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
2	4108618B	Cooktop - Atwood	0.00	0.20			1	0.30	Complaint:CUSTOMER STATES BACK RIGHT BURNER ON THE STOVE WONT LIGHT Cause:THE IGNITER WAS TOO FAR AWAY SO THE BURNER WILL NOT LIGHT Correction:ADJ THE IGNITER CLOSER SO THE BURNER LIGHTS KRV - The issue submitted is not considered a warranty defect in workmanship.

Pre-Authorization number PA02831088  
1.00

For paper claims only use one pre-authorization number per warranty claim for  
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company