

Keystone RV Company

Part Tag

Please return parts to:

2425 Davis Drive
Goshen, IN 46526

R.O. number ...: 64224

VIN: 4YDF24R22MV502725

Claim.....: C2838206

Dealer: dba American RV Center

Item number ...: 591384

Item name: Radio - Stereo Only - DVD - Bluetooth - NFC - I

Part Tag : PT595622

Reason for return

CUSTOMER STATES THAT THEY ARE UNABLE TO GET THE RADIO TO COME ON.
Reason: THE RADIO DOES NOT PUT OUT SOUND I RANG ALL THE SPEAKES OUT AND HAD TONE TO
EACH SPEAKER BUT RADIO DOES NOT PUT OUT ANYTHING.
Correction: REPLACE THE RADIO
KRV-VCB

Please follow these instructions to return Warranty or RGA return parts on Keystone's account. Further information is available in Section 11 of the Policy and Procedure Manual.

For Small Parts – UPS

In Key Express, select 'UPS Return Label' which will take you to the UPS website to generate a return shipping label on Keystone's account.

You will need the box weight (no dimensions are needed). Properly protect the contents, put the Part Return Tag inside the box, the UPS return label on the box, and have the UPS driver take the package when they deliver next.

Large Parts - Motor Freight

USA-Contact CEVA Logistics at 800/989-9052 or UPS Supply Chain at 574/234-7192. They will manifest the return to Keystone Freight Collect on Keystone's account. The Warranty Claim number or RGA number will be required and the Parts Tag(s) needs to be in the package with the part. CANADA-Please see Section 11 of the Policy and Procedure Manual for complete part return instructions utilizing Frontier Supply Chain Solutions.

Vendor Direct

Follow the instructions on the Warranty Claim for return of the part direct to the vendor. Do not return the part to Keystone.

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