



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64216
Promised Date: 19 JUN 21

CUSTOMER WORK ORDER

WO #: 64216

Customer: 51114 - ADAMS, DANIEL R. -
812-598-9698

Tag:

Author: BH

Location: 0601 BH TO SEE IF CONNIE
WILFONG HAS RESPONDED

Stock #: 10636

Stock Desc: 2021 TT RIVERSIDE RV
RETRO 231EABH

Chassis #: 59CCC3921ML003535

Serial #: 59CCC3921ML003535

Mileage:

Licence:

Invoice #:

Date In: 17 MAY 21

Promised: 19 JUN 21

Date Sched:

Completed: 28 MAY 21

Warr. Date: 08 APR 21

Job #1 - Warranty

COMPLAINT: CHECK HEATER SOUNDS LIKE IT RUBS WHEN IT IS RUNNING

CAUSE: build trash in furnce, and hole in side wall cut too high, furnace hanging Off of pipes

CORRECTION: bring in unit, test furnce, pull furnace and bench test, clean out build trash out of furnace, bench test furnace, furnace is quiet, install furnace and test, furnace is nosiy, cut 3/4 in boards and raize furnace to sit on boards and not hanging off of pipes,

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	195.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	65.00

Subtotal for Job #1: 260.00

Job #2 - Internal

STORAGE 05

Subtotal for Job #2: 0.00

Parts Total:	0.00
Labour Total:	260.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	260.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 28 May 2021

Customer #: 51114
ADAMS, DANIEL R.



RE: STOCK 10636 - 2021 RIVERSIDE RV RETRO 231EABH Ser#: 59CCC3921ML003535

Warranty @Riverside RV <warranty@goriversiderv.com>

Mon 5/24/2021 8:54 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

052421-4 – 2.0 hr



Thanks and have a good day,

Connie Wilfong

Warranty Manager

Riverside RV

1775 E US 20

Lagrange, IN 46761

260-499-4578

Ext. 110

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Saturday, May 22, 2021 11:51 AM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Subject: STOCK 10636 - 2021 RIVERSIDE RV RETRO 231EABH Ser#: 59CCC3921ML003535

1. CHECK HEATER SOUNDS LIKE IT RUBS WHEN IT IS RUNNING AND MAKING A LOT OF NOISE

- a. build trash in the furnace, and the hole inside wall cut too high, furnace hanging Off of pipes
- b. bring in the unit, test furnace, pull furnace and bench test, clean build trash out of the furnace, bench test furnace, the furnace is quiet, install furnace and test, the furnace is noisy, cut 3/4 in boards and raise furnace to sit on boards and not hanging off of pipes,

i. LABOR 3.00

BEN HOFFMAN

SERVICE EXPERT

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200

FAX. 812-868-1012

EMAIL. BHOFFMAN@AMERICANRVCENTER.COM