



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64159
Promised Date: 20 MAY 21

CUSTOMER WORK ORDER

WO #: 64159

Customer: 51336 - FOGRASCHER,
JAMES - 614-581-3020

Tag:

Author: BH

Location: DELIVERY 0520

Stock #: 10960

Stock Desc: 2021 5W KEYSTONE
COUGAR 368MBI

Chassis #: 4YDF3682XM2510910

Serial #: 4YDF3682XM2510910

Mileage:

Licence:

Invoice #:

Date In: 08 MAY 21

Promised: 20 MAY 21

Date Sched:

Completed: 31 MAY 21

Warr. Date: 20 MAY 21

Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CAUSE: PDINFW - PDI NEW FIFTH WHEEL.

CORRECTION: Moved unit into shop from sales lot. Purged and filled LP tanks. Installed (2) new batteries. Made up cables and connected batteries together. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 80 psi. Recorded all tire serial numbers. Checked power cord. Checked entrance door and all compartment doors. Checked roof and both awnings. Checked all interior lights. Checked converter output. Checked all windows and blinds. Checked all cabinets and drawers. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Checked both AC's. Operated all appliances. Filled fresh water tank. Flushed antifreeze from water pump, water lines and faucets. Opened by-pass on water heater and filled. Purged all air from water lines. Filled all holding tanks and checked monitor panel. Performed LP drop test and set LP pressure at 11 in.wc. Checked TV Antenna, TV, Radio/DVD/CD Player and Fireplace. Applied all company decals.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #FPDINFW - Internal

COMPLAINT: FINAL PDI ON NEW FIFTH WHEELS

CAUSE: FPDINFW - FINAL PDI ON NEW FIFTH WHEEL.

CORRECTION: Recorded all serial numbers and took pictures. Dumped all holding tanks. Water heater is full and ready to camp. Moved unit outside to wait for delivery truck.

Labor

Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DKM	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DKM	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
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DC-24	ADVANCE GROUP 24 D	2.00	N/C	N/C
5516	A10-3050FHVP 30M-5	1.00	N/C	N/C

Subtotal for Job #FPDINFW: 0.00

Job #1 - Internal

COMPLAINT: COMBO WASHER/DRYER INSTALLED

CAUSE: COMBO WASHER/DRYER INSTALLED.

CORRECTION: Removed Bedroom door, steps hand rail and W/D cabinets doors. Measured for location of dryer vent thru sidewall of unit. Drilled 4in. hole thru sidewall. Installed outside vent, cover and sealed with clear silicone. Cut hole on inside panel for attaching dryer vent hose to outside vent. Attached vent hose to 90 deg. adapter and connected to back of W/D. Connected water hoses to back of washer and to faucets. Turned "ON" water and checked for leaks. Lifted W/D into cabinet. Connected power plug to outlet and drain hose into drain. Set W/D in place. Secured to floor with brackets. Replaced lower grille on W/D. Remounted closet doors. Remounted bedroom door. Remounted steps hand rail.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
07-0502	VENTED WASHER/DRYE	1.00	N/C	N/C
07-0808	SPLENDIDE 90 DEG.	1.00	N/C	N/C
10-0578	22504 90 DEGREE HO	2.00	N/C	N/C
07-0538	SPLENDIDE MOUNTING	1.00	N/C	N/C
275433	DRYER DUCT	1.00	N/C	N/C
22505	22505 HOSE ELBOW 9	2.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF
Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Job #2 - Warranty

COMPLAINT: BEDROOM DOOR WILL NOT LATCH CLOSED

CAUSE: BEDROOM DOOR WILL NOT LATCH CLOSED.

CORRECTION: Removed latch plate from door frame. Cleared out behind latch plate. Remounted latch plate. Checked operation of door. Now closes and latches closed.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	26.00

Subtotal for Job #2: 26.00

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W/O: 64159
Promised Date: 20 MAY 21

Parts Total:	0.00
Labour Total:	26.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	26.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 04 Jun 2021



Customer #: 51336
FOGRASCHER, JAMES



Pre-Authorization number PA02841173 Reference no: 64159

Servicing Dealer Name Address

Status: Approved VIN Approved by papca Retail sold on Approved date 6/4/2021

1194 Basden's American RV

Basden's American RV
600 E Baseline Rd
Evansville, IN 47725

4YDF3682XM2510910 5/14/2021

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3200118A	Door - Interior Hin	0.00	0.30	0.20		1	0.20	Complaint:BEDROOM DOOR WILL NOT LATCH CLOSED Cause:INSPECTED BEDROOM DOOR AND FOUND DEBRIS BEHIND THE DOOR LATCH Correction:REMOVED BEDROOM DOOR LATCH AND CLEARED DEBRIS. REINSTALLED DOOR LATCH AND FOUND THAT DOOR NOW CLOSES PROPERLY. KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.

Pre-Authorization number PA02841173

0.20

For paper claims only use one pre-authorization number per warranty claim for
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the
amount authorized on the pre-authorization form and return to Keystone RV Company