



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64149

CUSTOMER WORK ORDER

WO #: 64149

Customer: 44062 - COTTRELL,
RODERICK T. - 812-568-6892

Tag:

Author: BH

Location: 0701 WAITING ON PARTS

Stock #: 10323

Stock Desc: 2020 TT KEYSTONE
SPRINGDALE 303BH

Chassis #: 4YDT30329L3101488

Serial #: 4YDT30329L3101488

Mileage: 0

Licence:

Invoice #:

Date In: 08 MAY 21

Promised:

Date Sched:

Completed: 30 MAY 21

Warr. Date: 14 AUG 20

Job #1 - Warranty

COMPLAINT: OUTSIDE FRIDGE DOES NOT COOL RAN FOR 24 HRS AND NOTHING HAPPENED

CAUSE: PLUGED FRIDGE IN AND NOTHING HAPPENS SOUNDS LIKE IT WANTS TO RUN BUT
NEVER DOES

CORRECTION: NEED TO REPLACE THE FRIDGE

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	65.00

Parts

Part #	Description	Qty	Price	Total
667297	Refrigerator - 4.4	1.00	263.29	263.29

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT - REFER	1.00	115.36	115.36

Subtotal for Job #1: 443.65

Parts Total:	263.29
Labour Total:	65.00
Sublet Total:	0.00
Extras Total:	115.36
WORK ORDER TOTAL:	443.65

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited
to work performed. Consequential damages are not covered. All guaranteed work
must be completed in our service department.

Customer Signature : _____

Date: 02 Jun 2021



Customer #: 44062
COTTRELL, RODERICK T.

e-Authorization

6/2/20
12:23:39

Authorization number PA02819112 Reference no: 64149 Status: Approved Approved by harek Approved date 5/10/2021
Retailer Name Address VIN

Basden's American RV Basden's American RV 4YDT30329L3101488 8/8/2020
600 E Baseline Rd
Evansville, IN 47725

Root Description Sublet Sub hours Approved hours Actual hours Qty Base hours Complaint / Cause / Correction

1 4134206B Refrigerator - Con 0.00 0.50 0.50 1 0.50 Complaint:OUTSIDE FRIDGE DOES NOT COOL RAN FOR 24 HRS AND NOTHING HAPPENED

Cause:PLUGED FRIDGE IN AND NOTHING HAPPENS
SOUNDS LIKE IT WANTS TO RUN BUT NEVER DOES
Correction:NEED TO REPLACE THE FRIDGE

KRV - Labor time approved in accordance with Keystone RV's
flat rate manual.
VCB: Vendor Charge Back item.

Authorization number PA02819112

0.50

paper claims only use one pre-authorization number per warranty claim for
able a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the