



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 64140  
Promised Date: 21 MAY 21

## CUSTOMER WORK ORDER

WO #: 64140 (Appointment Date: 07 MAY 2021 - Time: 07:00am)

Customer: 49706 - SAMPLES, AMY Y. -  
904-718-6770

Tag:

Author: BH

Location: 0515 GET DONE ASAP

Stock #: 10408

Stock Desc: 2020 TT FOREST RIVER  
CHEROKEE WOLF PUP 16BHS

Chassis #: 5ZT2CKEC6LY005755

Serial #: 5ZT2CKEC6LY005755

Mileage: 0

Licence:

Invoice #:

Date In: 06 MAY 21

Promised: 21 MAY 21

Date Sched:

Completed: 21 MAY 21

Warr. Date: 13 MAR 20

### Job #1 - Warranty

COMPLAINT: 20V-654 RECALL WIRING

CAUSE: RECALL 20V -654

CORRECTION: REMOVED 30 AMP SHORE CORD PLUD ,DISSASSEMBLED INSPECTED WIRES  
PULLED WIRES TOOK PICTURES REASSEMBLED AND INSTALLED

| Labor Code | Description                 | Mechanic | Total |
|------------|-----------------------------|----------|-------|
| Z990       | MISC LABOUR CODE (EXTERNAL) | GWG      | 39.00 |

### Other Services

| Code | Description   | Qty  | Price | Total |
|------|---------------|------|-------|-------|
| SS   | SHOP SUPPLIES | 1.00 | 0.00  | 0.00  |

Subtotal for Job #1: 39.00

### Job #2 - Warranty

COMPLAINT: Transferred to BAS\*64227 on 18 MAY 21

Estimate amount was 0.00

CUSTOMER STATES THAT THE TOILET SMELLS LIKE URINE.

CORRECTION: TOOK PICTURES OF ID TAG ON TOILET

| Labor Code | Description                 | Mechanic | Total |
|------------|-----------------------------|----------|-------|
| Z990       | MISC LABOUR CODE (EXTERNAL) | GWG      | N/C   |
| Z990       | MISC LABOUR CODE (EXTERNAL) | GWG      | N/C   |
| Z990       | MISC LABOUR CODE (EXTERNAL) | GWG      | N/C   |

Subtotal for Job #2: 0.00

Parts Total: 0.00  
Labour Total: 39.00  
Sublet Total: 0.00  
Extras Total: 0.00

WORK ORDER TOTAL: 39.00

Customer #: 49706  
SAMPLES, AMY Y.

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106  
BASDEN RV CENTER INC  
DBA AMERICAN RV CENTER  
600 E BASELINE ROAD  
EVANSVILLE, IN 47725  
USA

CLAIM STATUS Authorized  
CLAIM 607273  
CLAIM ORIGIN WEB  
ORIGINAL CLAIM ID  
VIN 5ZT2CKEC6LY005755  
CHASSIS VIN  
MILEAGE 0  
SITE/WAREHOUSE 017 / 017D  
ITEM # CKTR16BHS-D  
DEALER RO # 64140  
CLAIM START DATE 05/18/2021  
CLAIM END DATE 01/01/1900

Labor rate: \$130.00

## OWNER INFORMATION

AMY Y SAMPLES  
444 OWENSBORO RD  
Boonville, IN 47601  
USA

Retail Date of Purchase 03/07/2020

WARRANTY EXPIRATION DATE 03/07/2021

## Claim Line Details

### Labor

|                                                                                                                                                                                                                                                      |                                       |                                                                                                                                              |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Line# 1                                                                                                                                                                                                                                              | Operation Code<br>RC-044-05-00-003844 | Operational Description<br>20V654, 2020-509 SHORE POWER CORD INLET IMPROPER<br>CONNECTIONS-INSPECT - Recall/Shore Cord/Inspect/No Tread Code |
| Complaint, Cause, Correction<br>Original Note : bhoffman@americanrvcenter.com, 2021-05-18 11:22:06 :: 20V-654 RECALL WIRING<br>REMOVED 30 AMP SHORE CORD PLUD ,DISSASSEMBLED INSPECTED WIRES PULLED WIRES TOOK<br>PICTURES REASSEMBLED AND INSTALLED |                                       |                                                                                                                                              |
|                                                                                                                                                                                                                                                      | Model #                               | Dlr Sub Hrs 0.80                                                                                                                             |
|                                                                                                                                                                                                                                                      | Serial #                              | Appr Hrs 0.20                                                                                                                                |
|                                                                                                                                                                                                                                                      |                                       | Sub Labor Amt \$104.00                                                                                                                       |
|                                                                                                                                                                                                                                                      |                                       | Appr Labor Amt \$26.00                                                                                                                       |

### Notes

|           |                 |          |          |                 |         |
|-----------|-----------------|----------|----------|-----------------|---------|
| Submitted | Labor Amt       | \$104.00 | Approved | Labor Amt       | \$26.00 |
|           | Parts & Freight | \$0.00   |          | Parts & Freight | \$0.00  |
|           | Total           | \$104.00 |          | Total           | \$26.00 |

DEALER \_\_\_\_\_  
SIGNATURE \_\_\_\_\_  
DATE \_\_\_\_\_

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER \_\_\_\_\_  
SIGNATURE \_\_\_\_\_  
DATE \_\_\_\_\_

All repairs described have been inspected and are satisfactory.