



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 64124  
Promised Date: 27 APR 21

63985

### CUSTOMER WORK ORDER

WO #: 64124  
Customer: 51236 - HARRIS, JEREMY D.  
- 812-568-7939  
Tag:  
Author: BH  
Location: 0531CALL CUSOTMER AGAIN

Stock #: 10598  
Stock Desc: 2021 TT COACHMEN  
CATALINA 303QBCKLE  
Chassis #: 5ZT2CAVB4MX021848  
Serial #: 5ZT2CAVB4MX021848  
Mileage:  
Licence:

Invoice #:  
Date In: 05 MAY 21  
Promised: 27 APR 21  
Date Sched:  
Completed: 14 MAY 21  
Warr. Date: 27 APR 21

#### Job #2 - Warranty

COMPLAINT: WALL BOARD IN BUNKHOUSE AND HALLWAY  
POPED OUT BAD

CAUSE: WALL BOARD IN BUNKHOUSE AND HALLWAY POPPED OUT

CORRECTION: Removed window curtain over bunkhouse window. Removed inside window retaining frame. Wall panel at joint did not have brad nails or staples securing to wall stud. Added brad nails to secure to wall stud. Remounted window retaining frame and curtain. Same for hall panel. No nails securing to wall stud. Added brad nails to panel to secure to wall stud. No seam tape to match panels.  
4/27/2021: Turned in parts request for new matching seam tape. Customer to bring unit back when seam tape is received.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	57.20
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	7.80

#### Parts

Part #	Description	Qty	Price	Total
F100130689	150' ROLL SEAM TAP	150.00	0.14	21.00

#### Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SEAM TAPE	1.00	15.43	15.43

**Subtotal for Job #2: 101.43**

Parts Total:	21.00
Labour Total:	65.00
Sublet Total:	0.00
Extras Total:	15.43
<b>WORK ORDER TOTAL:</b>	<b>101.43</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer #: 51236  
HARRIS, JEREMY D.



# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Paid
<b>BASDEN RV CENTER INC</b>		<b>CLAIM</b>	590650
<b>DBA AMERICAN RV CENTER</b>		<b>CLAIM ORIGIN</b>	WEB
<b>600 E BASELINE ROAD</b>		<b>ORIGINAL CLAIM ID</b>	
<b>EVANSVILLE, IN 47725</b>		<b>VIN</b>	5ZT2CAVB4MX021848
<b>USA</b>		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
		<b>SITE/WAREHOUSE</b>	205 / 205
		<b>ITEM #</b>	ACAT303QBCKLE
<b>Labor rate:</b>	\$130.00	<b>DEALER RO #</b>	63985
<b>OWNER INFORMATION</b>		<b>CLAIM START DATE</b>	05/05/2021
<b>JEREMY HARRIS</b>		<b>CLAIM END DATE</b>	05/06/2021
<b>500 E 6TH ST</b>			
<b>Mount Vernon, IN 47620</b>			
<b>USA</b>			
<b>Retail Date of Purchase</b>	04/27/2021	<b>WARRANTY EXPIRATION DATE</b>	04/27/2022

## Claim Line Details

**Labor**

<b>Line# 1</b>	<b>Operation Code</b> 30-102-01-00-002691	<b>Operational Description</b> Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/ Replace/No Tread Code
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**Complaint, Cause, Correction**  
Original Note : bjwright@americanrvcenter.com, 2021-05-05 13:21:51 :: WALL BOARD IN BUNKHOUSE AND HALLWAY POPE OUT BAD WALL BOARD IN BUNKHOUSE AND HALLWAY POPPED OUT Removed window curtain over bunkhouse window. Removed inside window retaining frame. Wall panel at joint did not have brad nails or staples secureing to wall stud. Added brad nails to secure to wall stud. Remounted window retaining frame and curtain. Same for hall panel. No nails securing to wall stud. Added brad nails to panel to secure to wall stud. No seam tape to match panels. 4/27/2021: Turned in parts request for new matching seam tape. Customer to bring unit back when seam tape is received.

<b>Model #</b>	<b>Dlr Sub Hrs</b>	0.50	<b>Sub Labor Amt</b>	\$65.00
<b>Serial #</b>	<b>Appr Hrs</b>	0.50	<b>Appr Labor Amt</b>	\$65.00

**Notes**  
Approved by : Shailyn Mathews

**Part**

<b>Line# 1</b>	<b>Item #</b> F100130689	<b>Description</b> TAPE, SEAM VINYL 1" - 150' ROLL - VIPER TRUFFLE MC 2020			
	<b>Model #</b>	<b>Serial #</b>			
	<b>Sub Qty</b>	<b>Sub Dlr Price</b>	\$20.70	<b>Part tag</b>	
	<b>Appr Qty</b>	<b>Appr Dlr Price</b>	\$20.70	<b>Sub Freight</b>	\$0.00
				<b>Appr Freight</b>	\$0.00

**Notes**

<b>Submitted</b>	<b>Labor Amt</b>	\$65.00	<b>Approved</b>	<b>Labor Amt</b>	\$65.00
	<b>Parts &amp; Freight</b>	\$20.70		<b>Parts &amp; Freight</b>	\$20.70
	<b>Total</b>	\$85.70		<b>Total</b>	\$85.70

**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

All repairs described have been inspected and are satisfactory.