



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64100

CUSTOMER WORK ORDER

WO #: 64100

Customer: 51248 - GOEDDE, WILLIAM J.
- 812-664-1350

Tag:

Author: BH

Location: 0510CHECK WORK

Stock #: 10912

Stock Desc: 2021 TT FOREST RIVER
CHEROKEE WOLF PUP 17JG

Chassis #: 5ZT2CKFC6MY014973

Serial #: 5ZT2CKFC6MY014973

Mileage:

Licence:

Invoice #:

Date In: 04 MAY 21

Promised:

Date Sched:

Completed: 05 MAY 21

Warr. Date: 29 APR 21

Job #1 - Warranty

COMPLAINT: LEFT WHEEL IS HOT TO TOUCH

CORRECTION: PULLED CAMPER IN AND IT FELT LIKE THE BRAKE ON THE LEFT SIDE WAS TIGHT. I LIFTED THE LEFT WHEEL AND TRYED TO BACK OFF THE BRAKE ADJUSTER. IT SEEMED TO HELP, BUT IT DID NOT LET LOOSE. I HAD TO PULL THE WHEEL AND DRUM OFF OF THE LEFT SIDE. I FOUND THAT THE FRONT BRAKE SHOE RETAINER SPRING HAD COME OFF AND FOUND ITS WAY TO THE BASE OF THE BRAKES. I INSPECTED THE BRAKES AND DID NOT SEE ANY DAMAGE. I INSTALLED A NEW BRAKE SHOE RETAINER SPRING AND PUT THE DRUM BACK ON. AFTER PUTTING THE WHEEL ON, I ADJUSTED THE BRAKES AND TIGHTENED THE LUG NUTS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	136.50

Subtotal for Job #1: 136.50

Parts Total: 0.00

Labour Total: 136.50

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 136.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 12 May 2021



Customer #: 51248
GOEDDE, WILLIAM J.



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	591305
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT2CKFC6MY014973
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	017 / 017D
		ITEM #	CKTR17JG-D
Labor rate:	\$130.00	DEALER RO #	64100
OWNER INFORMATION		CLAIM START DATE	05/05/2021
WILLIAM GOEDDE		CLAIM END DATE	01/01/1900
1669 E 1025 S			
Haubstadt, IN 47639			
USA			
Retail Date of Purchase	04/29/2021	WARRANTY EXPIRATION DATE	04/29/2022

Claim Line Details

Labor						
Line# 1	Operation Code	Operational Description				
	10-1-01-03-000052	Brake Drum Assembly, each (pictures) - Frame & Chassis/Axles, Suspension/Replace/Service Brake System, Hydraulic				
	Complaint, Cause, Correction					
	Original Note : bjwright@americanrvcenter.com, 2021-05-05 16:53:29 :: LEFT WHEEL IS HOT TO TOUCH PULLED CAMPER IN AND IT FELT LIKE THE BRAKE ON THE LEFT SIDE WAS TIGHT. I LIFTED THE LEFT WHEEL AND TRYED TO BACK OFF THE BRAKE ADJUSTER. IT SEEMED TO HELP, BUT IT DID NOT LET LOOSE. I HAD TO PULL THE WHEEL AND DRUM OFF OF THE LEFT SIDE. I FOUND THAT THE FRONT BRAKE SHOE RETAINER SPRING HAD COME OFF AND FOUND ITS WAY TO THE BASE OF THE BRAKES. I INSPECTED THE BRAKES AND DID NOT SEE ANY DAMAGE. I INSTALLED A NEW BRAKE SHOE RETAINER SPRING AND PUT THE DRUM BACK ON. AFTER PUTTING THE WHEEL ON, I ADJUSTED THE BRAKES AND TIGHTENED THE LUG NUTS.					
	Model #	V000423839	Dlr Sub Hrs	0.50	Sub Labor Amt	\$65.00
	Serial #	S006420150	Appr Hrs	0.40	Appr Labor Amt	\$52.00
	Notes					
	repaired not replace					

Submitted	Labor Amt	\$65.00	Approved	Labor Amt	\$52.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$65.00		Total	\$52.00

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.