



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64091

CUSTOMER WORK ORDER

WO #: 64091 (Appointment Date: 04 MAY 2021 - Time: 07:00am)

Customer: 49983 - SHORT, ZACHARY T.
- 618-302-7770

Tag:

Author: BH

Location: 0520CHECK WORK

Stock #: 10305

Stock Desc: 2020 TT COACHMEN
FREEDOM EXPRESS 326BHDSLE

Chassis #: 5ZT2FEYB5LW009920

Serial #: 5ZT2FEYB5LW009920

Mileage:

Licence:

Invoice #:

Date In: 03 MAY 21

Promised:

Date Sched:

Completed: 07 MAY 21

Warr. Date: 18 JUN 20

Job #1 - Warranty

COMPLAINT: AWNING PULLING AWAY THE SIDE IS COMING OUT

CAUSE: AWNING COMING OUT OF AWNING RAIL

CORRECTION: REMOVED SCREW IN AWNING RAIL SLID AWNING BACK THEN SLID AWNING INTO RAIL (RAIL WAS SPRED OUT SQUEEZED RAIL CLOSED TO TIGHTEN UP GAP . INSTALLED SCREW INTO AWNING RAIL TO KEEP AWNING FROM MOVING

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	65.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 65.00

Job #2 - Internal

COMPLAINT: WATER HEATER NOT WORKING ELE DOES NOT WORK. UNIT HAS TO BE PUT IN SERVICE FORM WINTERIZATION.

CAUSE: water heater does not work on electric

CORRECTION: checked water heater found it was still in bypass . installed plug in water heater ,turned valves out of bypass mode filled water heater . turned electric power switch on . tested about 20 minutes later have hot water

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: CABINET DOOR COMING OFF THE ONE OVER THE BED ON THE TOP RIGHT

CAUSE: cabinette door above bed loose

CORRECTION: screws are loose will not tighten up ,removed screws and inserted some wood plugs in holes . ran screws in screws tightened up

Labor



Customer #: 49983
SHORT, ZACHARY T.

Code
Z990

Description
MISC LABOUR CODE (EXTERNAL)

Mechanic
GWG

Total
13.00

Subtotal for Job #3: 13.00

Parts Total: 0.00
Labour Total: 78.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 78.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 07 May 2021

Customer Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA Labor rate: \$130.00 OWNER INFORMATION ZACHARY SHORT 49 COUNTY RD 300 E Albion, IL 62806 USA Retail Date of Purchase 05/22/2020	CLAIM STATUS Authorized CLAIM 594264 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2FEYB5LW009920 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 320 / 320 ITEM # FET326BHDSLE-320 DEALER RO # 64091 CLAIM START DATE 05/07/2021 CLAIM END DATE 01/01/1900 WARRANTY EXPIRATION DATE 05/22/2021
---	---

Claim Line Details

Labor					
Line# 1	Operation Code 20-44-01-00-000576 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-05-07 13:53:47 :: AWNING PULLING AWAY THE SIDE IS COMING OUT AWNING COMING OUT OF AWNING RAIL REMOVED SCREW IN AWNING RAIL SLID AWNING BACK THEN SLID AWNING INTO RAIL (RAIL WAS SPRED OUT SQUEEZED RAIL CLOSED TO TIGHTEN UP GAP . INSTALLED SCREW INTO AWNING RAIL TO KEEP AWNING FROM MOVING	Operational Description Roof Awning Rail - Exterior/Roof/Replace/No Tread Code			
	Model # Serial #	Dlr Sub Hrs Appr Hrs	0.50 0.50	Sub Labor Amt Appr Labor Amt	\$65.00 \$65.00
	Notes				
Labor					
Line# 2	Operation Code 30-100-02-00-003062 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-05-07 13:56:52 :: CABINET DOOR COMING OFF THE ONE OVER THE BED ON THE TOP RIGHT cabinet door above bed loose screws are loose will not tighten up ,removed screws and inserted some wood plugs in holes . ran screws in screws tightened up	Operational Description Cabinet Door Hinge or Latch, each (pictures) - Interior/Cabinetry/Adjust/No Tread Code			
	Model # Serial #	Dlr Sub Hrs Appr Hrs	0.10 0.10	Sub Labor Amt Appr Labor Amt	\$13.00 \$13.00
	Notes				

Submitted	Labor Amt	\$78.00	Approved	Labor Amt	\$78.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$78.00		Total	\$78.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.