



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 64039  
Promised Date: 30 APR 21

### CUSTOMER WORK ORDER

WO #: 64039  
Customer: 41257 - ALLAN, GARY -  
812-499-6839  
Tag:  
Author: BH  
Location: 0513 CHECK STATUS

Stock #: 10822  
Stock Desc: 2021 TT KEYSTONE  
COUGAR HALF-TON 26RKS  
Chassis #: 4YDT26R27MV507711  
Serial #: 4YDT26R27MV507711  
Mileage: 0  
Licence:

Invoice #:  
Date In: 28 APR 21  
Promised: 30 APR 21  
Date Sched:  
Completed: 12 MAY 21  
Warr. Date: 29 JAN 21

#### Job #1 - Warranty

COMPLAINT: DVD PLAYER NOT WORKING

CORRECTION: pulled trailer in. swapped radios and tested parked trailer

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	TEL	0.00
Z990	MISCELLANEOUS REPAIR	TEL	39.00

Parts Part #	Description	Qty	Price	Total
591384	Radio - Stereo Onl	1.00	162.04	162.04

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS-RADIO	1.00	15.76	15.76

**Subtotal for Job #1: 216.80**

Parts Total:	162.04
Labour Total:	39.00
Sublet Total:	0.00
Extras Total:	15.76
<b>WORK ORDER TOTAL:</b>	<b>216.80</b>

Thank you for being a valued customer. We appreciate your business.  
All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 12 May 2021



Customer #: 41257  
ALLAN, GARY



**Pre-Authorization**

Pre-Authorization number PA02809975 Reference no: 63932 Status: Approved Approved by papca  
 Servicing Name Address VIN Retail sold on  
 Dealer

1194 Basden's American RV Basden's American RV 4YDT26R27MV507711 1/29/2021  
 600 E Baseline Rd  
 Evansville, IN 47725

Nu	Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	4206603B	DVD - Replace - (	0.00	1.00	0.30		1	0.30	Complaint: WHEN USING THE DVD PLAYER, THE PICTURE IS SNOWY AND IT IS DIFFICULT TO SEE THE PICTURE ON THE TELEVISION Cause: WE INSPECTED THE DVD PLAYER AND FOUND THE PICTURE TO BE SNOWY AND DISTORTED Correction: WE WILL NEED TO REPLACE THE DVD PLAYER. KRV - Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item.

Pre-Authorization number PA02809975 0.30

For paper claims ~~only~~ use one pre-authorization number per warranty claim for  
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company