



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 64007
Promised Date: 29 APR 21

CUSTOMER WORK ORDER

WO #: 64007

Customer: 51248 - GOEDDE, WILLIAM J.
- 812-664-1350

Tag:

Author: BJW

Location: DELIVERY 0429

Stock #: 10912

Stock Desc: 2021 TT FOREST RIVER

CHEROKEE WOLF PUP 17JG

Chassis #: 5ZT2CKFC6MY014973

Serial #: 5ZT2CKFC6MY014973

Mileage: 0

Licence:

Invoice #:

Date In: 23 APR 21

Promised: 29 APR 21

Date Sched:

Completed: 30 APR 21

Warr. Date: 29 APR 21

Job #BUNKHOUSE - Internal

COMPLAINT: PRE DELIVERY INSPECTION NEW BUNKHOUSE

CAUSE: pdi

CORRECTION: CHECKED BRAKES,RUNNING LIGHTS,TIRE PRESSURE,LUG NUTS, ALL APPLIANCES, FILLED HOLDING TANKS, CHECKED PLUMBING AND WATER SYSTEM FOR LEAKS, FILLED LP TANK, RAN LP LEAK TEST, CHECKED ELECTRICAL SYSTEM, DOCUMENTED MODEL AND SERIAL NUMBERS FOR APPLIANCES, DEWINTERIZED

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	4.00	N/C	N/C
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #BUNKHOUSE: 0.00

Job #BUNKFINAL - Internal

COMPLAINT: FINAL PDI NEW BUNKHOUSE

CAUSE: final pdi

CORRECTION: checked all lights, checked appliances, pressurized water system and checked for leaks, checked brakes, drained all tanks, documented dot numbers for tires

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #BUNKFINAL: 0.00

Job #DELUXE - Internal

DELUXE STARTER KIT

Parts

Part #	Description	Qty	Price	Total
5487	A10-1530HVP 15M -	1.00	N/C	N/C
10-0278	22753 50' 1/2" TAS	1.00	N/C	N/C



Customer #: 51248
GOEDDE, WILLIAM J.



41600	41600 15-PK TST HI	1.00	N/C	N/C
600885	D04-0650 15' SILVE	1.00	N/C	N/C
13-0181	40274 2-PLY TST TO	1.00	N/C	N/C
40052	40052 BRASS W.P. R	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #E2 - Internal

COMPLAINT: 10K E2 EQUALIZER HITCH

CAUSE: HITCH INSTALL

CORRECTION: INSTALLED BRACKETS AND HITCH HEAD. ADJUSTED HIGHT AS NEEDED

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
14-1641	1000# E2 TRUNION H	1.00	N/C	N/C
40066	PACKAGED HITCH BAL	1.00	N/C	N/C
21200	21200 REDUCER BUSH	1.00	N/C	N/C

Subtotal for Job #E2: 0.00

Job #JACK - Internal

COMPLAINT: INSTALL ELECTRIC TONGUE JACK

CAUSE: INSTALL ELECTRIC TONGUE JACK

CORRECTION: REMOVED MANUAL JACK, INSTALLED ELECTRIC JACK TO FRAME AND WIRED TO BATTERY

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
3291	3500# STROMBERG EL	1.00	N/C	N/C

Subtotal for Job #JACK: 0.00

Job #1 - Warranty

COMPLAINT: THE A/C FAN BLADES ARE HITTING THE METAL SHROUD.

CAUSE: FAN BLADE IS HITTING METAL SHROUD

CORRECTION: REMOVED COVER, FAN BLADE WAS HITTING THE TOP OF THE SHROUD. BENT SHROUD UPWARDS TO PREVENT BLADES FROM HITTING.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	65.00

Subtotal for Job #1: 65.00

Job #2 - Warranty

COMPLAINT: THE GREY TANK SENSORS ARE NOT REGISTERING A READING.

CAUSE: grey tank sensors aren't reading. found the ground wires had a bad connection

CORRECTION: removed wire cap, cut insulation back on wires and installed a new cap.



Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	325.00

Subtotal for Job #2: 325.00

Job #3 - Warranty

COMPLAINT: BATHROOM DOOR WILL NOT LATCH

CAUSE: bathroom door not latching

CORRECTION: removed latch cover and drilled out a larger hole with hole saw. installed latch cover

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	13.00

Subtotal for Job #3: 13.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF

Estimated Amount: 180.00

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Parts Total: 0.00
 Labour Total: 403.00
 Sublet Total: 0.00
 Extras Total: 0.00

WORK ORDER TOTAL: 403.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 06 May 2021



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	590568
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKFC6MY014973
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017D
Labor rate:	\$130.00	ITEM #	CKTR17JG-D
OWNER INFORMATION		DEALER RO #	64007
WILLIAM GOEDDE		CLAIM START DATE	05/05/2021
1669 E 1025 S		CLAIM END DATE	01/01/1900
Haubstadt, IN 47639			
USA			
Retail Date of Purchase	04/29/2021	WARRANTY EXPIRATION DATE	04/29/2022

Claim Line Details

Labor

Line# 1	Operation Code 70-159-01-00-001895	Operational Description Dometic Duotherm AC Fan Blade, only (pictures) - Appliances/Roof AC (Dometic, Duo-Therm)/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bjwright@americanrvcenter.com, 2021-05-05 12:53:59 :: THE A/C FAN BLADES ARE HITTING THE METAL SHROUD. FAN BLADE IS HITTING METAL SHROUD REMOVED COVER, FAN BLADE WAS HITTING THE TOP OF THE SHROUD. BENT SHROUD UPWARDS TO PREVENT BLADES FROM HITTING.	
	Model # N/A	Dir Sub Hrs 0.60
	Serial # N/A	Appr Hrs 0.50
		Sub Labor Amt \$78.00
		Appr Labor Amt \$65.00

Notes

Submitted	Labor Amt	\$78.00	Approved	Labor Amt	\$65.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$78.00		Total	\$65.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	590578
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKFC6MY014973
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017D
Labor rate:	\$130.00	ITEM #	CKTR17JG-D
OWNER INFORMATION		DEALER RO #	64007
WILLIAM GOEDDE		CLAIM START DATE	05/05/2021
1669 E 1025 S		CLAIM END DATE	01/01/1900
Haubstadt, IN 47639			
USA			
Retail Date of Purchase	04/29/2021	WARRANTY EXPIRATION DATE	04/29/2022

Claim Line Details

Labor

Line# 1	Operation Code 60-138-01-00-001519	Operational Description Grey Water Tank (pictures) (Read Notes!!!) - Plumbing/Drainage System/ Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bjwright@americanrvcenter.com, 2021-05-05 13:01:47 :: THE GREY TANK SENSORS ARE NOT REGISTERING A READING. grey tank sensors aren't reading. found the ground wires had a bad connection removed wire cap, cut insulation back on wires and installed a new cap.	
	Model #	Dir Sub Hrs 4.00 Sub Labor Amt \$520.00
	Serial #	Appr Hrs 2.50 Appr Labor Amt \$325.00
	Notes	
	repaired not replace	

Submitted	Labor Amt	\$520.00	Approved	Labor Amt	\$325.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$520.00		Total	\$325.00

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	590594
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKFC6MY014973
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017D
Labor rate:	\$130.00	ITEM #	CKTR17JG-D
OWNER INFORMATION		DEALER RO #	64007
WILLIAM GOEDDE		CLAIM START DATE	05/05/2021
1669 E 1025 S		CLAIM END DATE	01/01/1900
Haubstadt, IN 47639			
USA			
Retail Date of Purchase	04/29/2021	WARRANTY EXPIRATION DATE	04/29/2022

Claim Line Details

Labor

Line# 1	Operation Code 30-101-01-00-001080	Operational Description Sliding, Pocket Door Strap - Interior/Interior Doors/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bjwright@americanrvcenter.com, 2021-05-05 13:05:25 :: BATHROOM DOOR WILL NOT LATCH bathroom door not latching removed latch cover and drilled out a larger hole with hole saw. installed latch cover	
	Model #	Dir Sub Hrs 0.20 Sub Labor Amt \$26.00
	Serial #	Appr Hrs 0.10 Appr Labor Amt \$13.00
	Notes	

Submitted	Labor Amt	\$26.00	Approved	Labor Amt	\$13.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$26.00		Total	\$13.00

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.