



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63998
Promised Date: 30 APR 21

CUSTOMER WORK ORDER

WO #: 63998

Customer: 51245 - THARP, TREVOR A. -
812-686-9562

Tag:

Author: BH

Location: DELIVERY 0430

Stock #: 10932

Stock Desc: 2021 TT KEYSTONE
SPRINGDALE 280BH

Chassis #: 4YDT28021M3109463

Serial #: 4YDT28021M3109463

Mileage: 0

Licence:

Invoice #:

Date In: 23 APR 21

Promised: 30 APR 21

Date Sched:

Completed: 30 APR 21

Warr. Date: 30 APR 21

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: PDINTT - PDI ON NEW TRAVEL TRAILER

CORRECTION: Moved unit into shop from sales lot. Purged and filled LP tanks. Installed new battery box and battery. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 80 psi. Recorded all tire serial numbers. Checked roof and awning. Operated electric stab jacks. Checked power cord. Checked both entrance doors. Checked all compartment doors. Checked all interior lights. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Checked all windows and blinds. Checked all cabinets and drawers. Added water to fresh water tank and flushed antifreeze from water lines and faucets. Checked all water lines and faucets for leaks. Opened by-pass on water heater and filled. Purged all air from water system. Operated all appliances. Performed LP drop test and set LP pressure at 11 in.wc. Filled all holding tanks and checked monitor panel. Recorded all serial numbers and took pictures.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
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Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: FPDINTT - FINAL PDI ON NEW TRAVEL TRAILER.

CORRECTION: Applied all company decals. Retracted all stab jacks. Drained all holding tanks. Water heater is full and ready to camp. Moved unit to wash bay area.



Customer #: 51245
THARP, TREVOR A.

Labor Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C

Parts Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C
5516	A10-3050FHVP 30M-50F PIGTAIL	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #EQUALIZER1000 - Internal

COMPLAINT: INSTALL 1000# EQUALIZER HITCH

CAUSE: EQUALIZER 1000 - INSTALL 1000# EQUALIZER HITCH.

CORRECTION: Relocated brake-away switch to clear hitch brackets on frame rails. Assembled hitch brackets and mounted on frame of new unit. Assembled hitch and set hitch height.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts Part #	Description	Qty	Price	Total
710831	EQUALIZER 1000#/10000# ADJ. HITCH	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #EQUALIZER1000: 0.00

Job #DELUXE - Internal

DELUXE STARTER KIT

Parts Part #	Description	Qty	Price	Total
40052	40052 BRASS W.P. REGULATOR	1.00	N/C	N/C
13-0181	40274 2-PLY TST TOILET TISSUE	1.00	N/C	N/C
600885	D04-0650 15' SILVERBACK SEWER HOSE KIT	1.00	N/C	N/C
41600	41600 15-PK TST HIBISCUS BREEZE DROP-INS	1.00	N/C	N/C
10-0278	22753 50' 1/2" TASTEPURE DRINK HOSE	1.00	N/C	N/C
14240	55165 PIGTAIL 30A FEMALE/15A MALE	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #1 - Warranty

COMPLAINT: BATHROOM DOOR DOESNT LATCH CLOSED

CAUSE: BATHROOM DOOR DOESN'T LATCH CLOSED.

CORRECTION: Adjusted Latch plate to allow door to stay closed.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	13.00



Subtotal for Job #1: 13.00

Job #2 - Internal

COMPLAINT: REPLACE BATHROOM DOOR TRIM

CAUSE: REPLACE BATHROOM DOOR TRIM.

CORRECTION: Trim above bathroom door is not damaged. Removed screw securing to top door jamb.. Released door jamb edge from unter edge of wall panel. Replaced screw.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Subtotal for Job #2:			0.00

Job #3 - Warranty

COMPLAINT: CABINET LATCH ABOVE TV AREA NEEDS FIXED

CAUSE: CABINET LATCH ABOVE TV AREA NEEDS FIXED.

CORRECTION: Remounted roller latch in correct location.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	13.00
Subtotal for Job #3:			13.00

Job #4 - Internal

COMPLAINT: STAB JACKS CRANK HANDLE MISSING

CORRECTION: GET STAB JACK CRANK HANDLE

Parts				
Part #	Description	Qty	Price	Total
BRV102885	JACK - CRANK HANDL	1.00	N/C	N/C
Subtotal for Job #4:				0.00

Job #5 - Warranty

COMPLAINT: THE RADIO DOES NOT WORK

CAUSE: THE RARIO DOES NOT WORK.

CORRECTION: Removed radio from cabinet mounting. Found wire harness not plugged in to radio. Wires tied up too short to reach radio. Removed RH speaker for acess to wire hanger screw. Repositioned wires and wire hanger to allow wires to reach back of radio. Removed Fireplace to tie wires up and out of way. Remounted Fireplace, Radio and RNH speaker. Checked operation of radio and speakers. OK.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	26.00
Subtotal for Job #5:			26.00

Job #6 - Internal

COMPLAINT: OUTSIDE SPRY PORT DOES NOT WORK

CAUSE: OUTSIDE SPRAY PORT DOES NOT WORK.

CORRECTION: Removed outside refrig from outside kitchen. Removed acess panel behind spray port. Found supply hose bent flat. Removed hose from outside fitting. Added clamp-on 90 deg. to prevent hose from bending flat again. Remounted on spray port fitting and checked for leaks. Replaced acess cover.



Replaced outside refrig in outside kitchen.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Subtotal for Job #6:			0.00

Job #WALK - Internal
COMPLAINT: WALK THRU

CORRECTION: DONE EF
Estimated Amount: 180.00

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C
Subtotal for Job #WALK:			0.00

Parts Total: 0.00
Labour Total: 52.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 52.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 06 May 2021



e-Authorization

3-Authorization number PA02816006 Reference no: 63998

Status: Approved
VIN
Approved by Willt
Retail sold on

Approved date 5/5/2021

34	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDT28021M3109463	4/30/2021
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Ju Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3200102F Door - Interior Hin	0.00	0.20	0.10		1	0.10	Complaint:BATHROOM DOOR DOESNT LATCH CLOSED Cause:BATHROOM DOOR DOESNT LATCH CLOSED. Correction:Adjusted Latch plate to allow door to stay closed. KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual
2	3100918B Cabinet Door - Cæ	0.00	0.20	0.10		1	0.10	Complaint:CABINET LATCH ABOVE TV AREA NEEDS FIXED Cause:CABINET LATCH ABOVE TV AREA NEEDS FIXED. Correction:Remounted roller latch in correct location. KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual
3	4206019A Stereo/Tape/CD F	0.00	0.20	0.20		1	0.30	Complaint:THE RADIO DOES NOT WORK Cause:THE RARIO DOES NOT WORK. Correction:Removed radio from cabinet mounting. Found wire harness not plugged in to radio. Wires tied up too short to reach radio. Removed RH speaker for access to wire hanger screw. Repositioned wires and wire hanger to allow wires to reach back of radio. Removed Fireplace to tie wires up and out of way. Remounted Fireplace, Radio and RNH speaker. Checked operation of radio and speakers. OK. KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual

3- Authorization number PA02816006

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paper claims only use one pre-authorization number per warranty claim for a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the