



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 63990
Promised Date: 01 MAY 21



Customer #: 50048
PEAY, CLINT A.



CUSTOMER WORK ORDER

WO #: 63990

Customer: 50048 - PEAY, CLINT A. -
812-686-8175

Tag:

Author: BH

Location: DELIVERY 0426

Stock #: 10648

Stock Desc: 2021 TT COACHMEN
CATALINA 243RBSLE

Chassis #: 5ZT2CANB3MU038951

Serial #: 5ZT2CANB3MU038951

Mileage: 0

Licence:

Invoice #:

Date In: 23 APR 21

Promised: 01 MAY 21

Date Sched:

Completed: 30 APR 21

Warr. Date: 26 APR 21

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CORRECTION: PERFORM PDI

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)		N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CORRECTION: PERFORM FINAL PDI

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER		N/C
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C
39455	39455 CLEAR SEWER CAP	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #SWAP - Internal

COMPLAINT: SWAP CUSTOMER'S HITCHWORK OLD TRAILER IS HERE



CORRECTION: remove hitch works off of trade and install on new unit, trade has 2in ball, new unit has 2 5/16in ball
SETUP CUSTOMER HITCHWORK AND ADJUSTED AS NEEDED.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Subtotal for Job #SWAP:			0.00

Job #WALK - Internal
COMPLAINT: WALK THRU

CORRECTION: DONE EF
Estimated Amount: 180.00

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C
Subtotal for Job #WALK:			0.00

Job #1 - Internal
COMPLAINT: INSTALL BUBBLE LEVEL 14-8470

CORRECTION: level unit and install bubble level

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		JP	N/C
Parts				
Part #	Description	Qty	Price	Total
14-8470	25563 ACCULEVEL	1.00	N/C	N/C
Subtotal for Job #1:				0.00

Job #2 - Warranty
COMPLAINT: FRONT ALXES HAS NO BRAKES

CORRECTION: jack up unit and tes for power at wires at wheel, no power, cut underbelly and find wire conetions, one set of wires have copper visable,, cut out wire conetions and reconet, test brakes, tape up underbelly, remove jack stands unjack unit

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	39.00
Subtotal for Job #2:			39.00

Job #3 - Internal
COMPLAINT: ANTENNA IS NOT CONNECTED TO THE TV AND NO ANTENNA IS NOT CONNECTED TO THE RADIO

CORRECTION: GET PARTS FROM PARTS DEP, INSTALL RADIO ANTENA TO TV, CONET TV TO ANTENA

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		JP	N/C
Parts				
Part #	Description	Qty	Price	Total
8309819	Dipole Wire Antenn	1.00	N/C	N/C
T273	T273 6' RG6 SAT/TV CABLE	1.00	N/C	N/C



Subtotal for Job #3:

0.00

Job #4 - Warranty

COMPLAINT: AWNING LIGHTS ONLY DISPLAY RED

CAUSE: bad conetion at controler

CORRECTION: find controler in awning arm, check conetions and lights start working as I move wire conetion that was taped up at factory, cut tape off and get conetion together and tape up and put back in arm, test lights,

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	13.00

Subtotal for Job #4: 13.00

Parts Total: 0.00

Labour Total: 52.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 52.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 05 May 2021



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA Labor rate: \$130.00 OWNER INFORMATION CLINT PEAY 19070 N LONG JOHNYTOWN RD Saint Meinrad, IN 47577 USA	CLAIM STATUS Authorized CLAIM 587381 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2CANB3MU038951 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 103 / 103 ITEM # CAT243RBSLE DEALER RO # 63990 CLAIM START DATE 05/03/2021 CLAIM END DATE 01/01/1900 Retail Date of Purchase 04/26/2021 WARRANTY EXPIRATION DATE 04/26/2022
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Claim Line Details

Labor							
Line# 1	Operation Code 10-1-15-11-000059	Operational Description Brake Wiring - Frame & Chassis/Axles, Suspension/Repair or Replace/ Electrical					
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-05-03 16:48:18 :: FRONT ALXES HAS NO BRAKES jack up unit and test for power at wires at wheel, no power, cut underbelly and find wire connections, one set of wires have copper visible,, cut out wire connections and reconnect, test brakes, tape up underbelly, remove jack stands un-jack unit						
	Model #	Dlr Sub Hrs	0.90	Sub Labor Amt	\$117.00		
	Serial #	Appr Hrs	0.30	Appr Labor Amt	\$39.00		
	Notes Excessive time requested						
Labor							
Line# 2	Operation Code 40-196-01-11-001301	Operational Description LED Light Strip or Rope Lights (pictures) - Electrical/12 Volt Interior/ Replace/Electrical					
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-05-03 16:57:58 :: AWNING LIGHTS ONLY DISPLAY RED bad connections AT CONTROLLER find controller in awning arm, check connections and lights start working as I move wire connection that was taped up at factory, cut tape off and get connection together and tape up and put back in arm, test lights,						
	Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$39.00		
	Serial #	Appr Hrs	0.10	Appr Labor Amt	\$13.00		
	Notes excessive time requested						

Submitted	Labor Amt	\$156.00	Approved	Labor Amt	\$52.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$156.00		Total	\$52.00

DEALER _____ DATE _____
 SIGNATURE _____
 I certify that I have performed these repairs consistent with Forest

CUSTOMER _____ DATE _____
 SIGNATURE _____
 All repairs described have been inspected and are satisfactory.

River Policies.