



600 E. Baseline Rd.
Evansville, IN 47725

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812.867.5200
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W/O: 63985
Promised Date: 27 APR 21



Customer #: 51236
HARRIS, JEREMY D.



CUSTOMER WORK ORDER

WO #: 63985

Customer: 51236 - HARRIS, JEREMY D.
- 812-568-7939

Tag:

Author: BH

Location: DELIVERY 0427

Stock #: 10598

Stock Desc: 2021 TT COACHMEN
CATALINA 303QBCKLE

Chassis #: 5ZT2CAVB4MX021848

Serial #: 5ZT2CAVB4MX021848

Mileage:

Licence:

Invoice #:

Date In: 22 APR 21

Promised: 27 APR 21

Date Sched:

Completed: 30 APR 21

Warr. Date: 27 APR 21

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: PDINTT - PDI NEW TRAVEL TRAILER.

CORRECTION: Moved unit into shop from sales lot. Purged and filled LP tanks. Installed new battery box. Installed new battery. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 65 psi. Recorded all tire serial numbers. Checked roof and awning. Checked entrance door and all compartment doors. Operated all stab jacks. Checked all interior lights. Checked power cord. Checked converter output. Unpacked all appliances. Checked all windows and blinds. Checked all cabinets and drawers. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Recorded all serial numbers and took pictures. Filled fresh water tank and flushed antifreeze from all water lines and faucets. Checked all water lines for leaks, including both outside showers. Opened by-pass on water heater and filled. Purged all air from water system. Operated all appliances. Performed LP drop test and set LP pressure at 11 in.wc. Filled all holding tanks and checked monitor panel. Checked TV, TV Antenna and fireplace. Applied all company decals.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
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Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: FPDINTT - FINAL PDI ON NEW TRAVEL TRAILERS.

CORRECTION: Retracted all stab jacks. Drained all holding tanks. Water heater is full and ready to camp. Placed deluxe starter kit in front storage compartment. Moved unit to wash bay area.

Labor



Code PDINTT	Description PDI - NEW TRAVEL TRAILER	Mechanic DKM	Total N/C
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Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #EQUALIZER1000 - Internal

COMPLAINT: INSTALL 1000# EQUALIZER HITCH

CAUSE: EQUALIZER 1000 - INSTALL 1000# EQUALIZER HITCH.

CORRECTION: Relocated brake-away switch to allow hitch bracket to be mounted in correct location. Removed customers draw bar. Installed new draw bar for new Equalizer hitch. Mounted hitch brackets on frame of new unit. Assembled hitch head. Set hitch height at 25".

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
710831	EQUALIZER 1000#/10000# ADJ. HITCH	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #EQUALIZER1000: 0.00

Job #DELUXE - Internal

DELUXE STARTER KIT

Parts

Part #	Description	Qty	Price	Total
40052	40052 BRASS W.P. REGULATOR	1.00	N/C	N/C
13-0181	40274 2-PLY TST TOILET TISSUE	1.00	N/C	N/C
600885	D04-0650 15' SILVERBACK SEWER HOSE KIT	1.00	N/C	N/C
41600	41600 15-PK TST HIBISCUS BREEZE DROP-INS	1.00	N/C	N/C
10-0278	22753 50' 1/2" TASTEPURE DRINK HOSE	1.00	N/C	N/C
14240	55165 PIGTAIL 30A FEMALE/15A MALE	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Job #1 - Warranty

COMPLAINT: THE SHADE ON THE LIGHT OVER THE DINETTE IS BROKEN (TAPE FROM FACTORY NOTED)



ROBBED FROM STK UNIT...VIN#MX021858

CAUSE: SHADE ON LIGHT OVER DINETTE IS BROKEN. (TAPE ON IT FROM FACTORY)

CORRECTION: Removed broken light shade on light over dinette table. Robbed shade from stock unit # MX021858. 4/23/2021: Turned in parts request for a new shade.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	9.10

Parts

Part #	Description	Qty	Price	Total
F100113352	LENS, LIGHT RECTAN	1.00	25.52	25.52

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-LIGHT LENS	1.00	15.43	15.43

Subtotal for Job #1: 50.05

Job #2 - Warranty

COMPLAINT: Transferred to BAS*64124 on 05 MAY 21

Estimate amount was 0.00

WALL BOARD IN BUNKHOUSE AND HALLWAY
POPED OUT BAD

CAUSE: WALL BOARD IN BUNKHOUSE AND HALLWAY POPPED OUT

CORRECTION: Removed window curtain over bunkhouse window. Removed inside window retaining frame. Wall panel at joint did not have brad nails or staples securing to wall stud. Added brad nails to secure to wall stud. Remounted window retaining frame and curtain. Same for hall panel. No nails securing to wall stud. Added brad nails to panel to secure to wall stud. No seam tape to match panels. 4/27/2021: Turned in parts request for new matching seam tape. Customer to bring unit back when seam tape is received.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SEAM TAPE	0.00	15.43	0.00

Subtotal for Job #2: 0.00

Parts Total: 25.52
Labour Total: 9.10
Sublet Total: 0.00
Extras Total: 15.43
WORK ORDER TOTAL: 50.05

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



Customer Signature : _____

Date: 05 May 2021

Customer Work
Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	590631
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT2CAVB4MX021848
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	205 / 205
Labor rate:	\$130.00	ITEM #	ACAT303QBCKLE
OWNER INFORMATION		DEALER RO #	63985
JEREMY HARRIS		CLAIM START DATE	05/05/2021
		CLAIM END DATE	01/01/1900
500 E 6TH ST			
Mount Vernon, IN 47620			
USA			
Retail Date of Purchase	04/27/2021	WARRANTY EXPIRATION DATE	04/27/2022

Claim Line Details

Labor					
Line# 1	Operation Code	Operational Description			
	40-196-01-00-001282	Wall or Ceiling Décor Light Shade or Globe(s) - Electrical/12 Volt Interior/ Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bjwright@americanrvcenter.com, 2021-05-05 13:15:07 :: THE SHADE ON THE LIGHT OVER THE DINETTE IS BROKEN (TAPE FROM FACTORY NOTED) **ROBBED FROM STK UNIT...VIN#MX021858** SHADE ON LIGHT OVER DINETTE IS BROKEN. (TAPE ON IT FROM FACTORY) Removed broken light shade on light over dinette table. Robbed shade from stock unit # MX021858. 4/23/2021: Turned in parts request for a new shade.				
	Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$13.00
	Serial #	Appr Hrs	0.10	Appr Labor Amt	\$13.00
	Notes				

Submitted	Labor Amt	\$13.00	Approved	Labor Amt	\$13.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$13.00		Total	\$13.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	